

---

**From:** Jason Luciw  
**Sent:** June 15, 2023 5:42 PM  
**To:**  
**Subject:** RE: Annual Report & Financial Report, 2022

Attachment 2  
(personal email/  
mailing addressess  
removed)

Good afternoon, Greg,

Thank you for awaiting the City's further reply.

Please note, our responses will also be provided to Council as part of the Annual Report review process.

Local government financial statements include an annual surplus that accounts for all revenues and expenses including grant funding for capital, Development Cost Charges and Gas Tax (Canada Community-Building Fund – Community Works Fund) allocations. These items are already committed to specific projects and reserves and must be removed from the surplus in order to calculate the operating surplus. These make up almost \$31.4 million of the annual surplus reducing the actual down to \$2.8 million. Operating surpluses and deficits can occur in any given year and the retention of surplus funds helps protect against unexpected future deficits. For more information, see the May 9 Council Report: <https://pub-westkelowna.escribemeetings.com/filestream.ashx?DocumentId=12725>.

The Central Okanagan Regional Emergency Program and its local government partners have invested in a centralized Emergency Operations Centre in Kelowna to efficiently serve the needs of the whole region. It is an operation that is backed up with first-available staff from any of the region's local governments, who are able to step in to help quickly. An added Emergency Operations Centre in West Kelowna was investigated several years ago but was not deemed feasible at the time for several reasons including the lack of power redundancy. As our community continues to grow and a redundant power supply is secured, a backup Emergency Operations Centre somewhere on the Westside may be feasible. For now a backup Emergency Operations Centre is available at the Kelowna Airport, where there is a secondary power supply.

Best regards,  
-Jason

**JASON LUCIW | SENIOR ADVISOR – CORPORATE COMMUNICATIONS AND ENGAGEMENT | GRANTS**  
Municipal Hall  
City of West Kelowna  
778.797.2252 | [www.westkelownacity.ca](http://www.westkelownacity.ca)

This message is intended only for the use of the individual or entity to which it is addressed and may contain information that is privileged, confidential and exempt from disclosure under applicable law. Any other distribution, copying or disclosure is strictly prohibited. If you have received this message in error, please notify us immediately by return e-mail and destroy all copies of this communication.

---

**From:** Communications <[communications.WK@westkelownacity.ca](mailto:communications.WK@westkelownacity.ca)>  
**Sent:** Wednesday, June 14, 2023 12:57 PM  
**To:**  
**Cc:** Communications <[communications.WK@westkelownacity.ca](mailto:communications.WK@westkelownacity.ca)>  
**Subject:** RE: Annual Report & Financial Report, 2022

Good afternoon, Greg,

Thank you for your feedback; it will be provided to Council as part of the Annual Report review process.

We are also reaching out to the Finance and Fire/Rescue Departments to get answers to your respective questions regarding the operational surplus and the Emergency Operations Centre and get back to you as soon as possible.

Take care,  
-Jason

**JASON LUCIW | SENIOR ADVISOR – CORPORATE COMMUNICATIONS AND ENGAGEMENT | GRANTS**

Municipal Hall

City of West Kelowna

778.797.2252 | [www.westkelownacity.ca](http://www.westkelownacity.ca)

This message is intended only for the use of the individual or entity to which it is addressed and may contain information that is privileged, confidential and exempt from disclosure under applicable law. Any other distribution, copying or disclosure is strictly prohibited. If you have received this message in error, please notify us immediately by return e-mail and destroy all copies of this communication.

---

**From:** Greg Corbett  
**Sent:** Monday, June 12, 2023 4:15 PM  
**To:** Communications <[communications@westkelownacity.ca](mailto:communications@westkelownacity.ca)>  
**Subject:** Annual Report & Financial Report, 2022

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. **The City will never ask for personal or account information or account password through email.** If you feel this email is malicious or a scam, please forward to [westkelowna@phishforward.beaucheronssecurity.com](mailto:westkelowna@phishforward.beaucheronssecurity.com).

---

The Annual Report, covered many interesting items regarding the city. I was glad to see BC Hydro and the Province of BC, being tasked with our 2nd power source, not twinning the existing line. Please do not relax on this item, as 10 years have passed on this already with no tangible results. The format of the annual report was easy to read and seemed to capsule most of the important items.

The Financial Report, indicated an increasing surplus, while not an accountant, it seems counter-productive to have outstanding loans while the bank has such a large surplus, unless this constitutes a rainy-day fund for pending disasters, instead of insurance. Just didn't make sense to me.

I was surprised to find, no mention of an Emergency Operations Centre, in the new city hall, fire hall, or anywhere else. I guess we will just bunk in with Kelowna, again. So with this being said, does the new City Hall, have a generator capable of continuing operations, I think this is very wise, considering our power supply.

I think city council is doing a great job, keep up the good work.

Greg Corbett

West Kelowna, B.C.

---

**From:** Communications  
**Sent:** June 15, 2023 6:27 PM  
**To:**  
**Subject:** RE: Thoughts and Questions : The draft 2022 Annual Report is now online

Good evening, Mitchell,

Thank you for awaiting our further reply.

Please note, our responses and your original email will be provided to Council as part of the Annual Report review process.

We appreciate your suggestions and we will look at means of potentially incorporating them into future year's Annual Reports. Please consider that the Annual Report is a snapshot of our initiatives and we prioritize the inclusion of the full Audited Financial Statements. If all City activities and achievements were present, the document would be more than 100 pages.

The City's relationship-building efforts with Westbank First Nation and the syilx Peoples are continual and we are partners in many local services with Westbank First Nation. The City also has agreements with Westbank First Nation to provide fire/rescue service and full access to parks, recreation programs and community and sports amenities and facilities. We respectfully acknowledge our presence on the traditional territory of the syilx/Okanagan Peoples and the importance of Truth and Reconciliation are reflected in Council's Strategic Priorities within the 2022 Annual Report. They also remain core within the 2022 to 2026 Strategic Priorities, which can be read at [www.westkelownacity.ca/en/city-hall/resources/Documents/2022---2026-Council-Strategic-Priorities\\_04MAY23.pdf](http://www.westkelownacity.ca/en/city-hall/resources/Documents/2022---2026-Council-Strategic-Priorities_04MAY23.pdf).

Regarding the financial sections of the 2022 Annual Report, we acknowledge that a graph or two may have been helpful to break up the text. However, these elements are available in another location online at [www.ourwk.ca/2023budget](http://www.ourwk.ca/2023budget). Along the right hand side of the webpage under the title 2023 Budget Display Boards you can find graphs that show where the money comes from and how it is invested back in our community.

Regarding the videos. Here's a link to the 2022 Year In Review video on our YouTube channel [youtu.be/pX2UjEFgbak](https://youtu.be/pX2UjEFgbak). We don't have a five year comparison video, but the 2021 Year in Review can be watched here [youtu.be/00-lwoy8idA](https://youtu.be/00-lwoy8idA) and the 2020 Year in Review video can be seen at [youtu.be/BLOTjDuwjwY](https://youtu.be/BLOTjDuwjwY).

The best way to keep up to date on our current capital projects is to go to [www.westkelownacity.ca/capitalprojects](http://www.westkelownacity.ca/capitalprojects). The site does not provide a map but it does give a comprehensive projects list. An online capital projects map will be considered in the future. Also, any feedback related our current initiatives can be provided through our engagement website at [www.OurWK.ca](http://www.OurWK.ca).

Yes, development can facilitate faster sidewalk construction, as it has on Gossett and parts of Elliott. As our community was predominantly rural prior to 2007 incorporation, we have a lot of infrastructure to build and our investments in capital projects are ongoing. The City does continue to prioritize as many sidewalk projects as possible. The 10-year [pedestrian and roads update](#) was provided to Council at the May 10, 2022 meeting and the full list of presented items can be found by clicking on Item 8.3.1 here: <https://pub-westkelowna.escribemeetings.com/Meeting.aspx?Id=6ca570f6-42e1-41c9-a3be-91347d03fa4b&Agenda=Agenda&lang=English&Item=46&Tab=attachments>. Also, here's a list of some of the City-initiated sidewalk/pathway projects we have completed over the past several years:

- Webber – McAllister to Malcom/McRae, 2017

- Boucherie – Stuart to Ogden, 2018
- Daimler – Old Okanagan to Auburn, 2018
- Ross – Cameron to Brentwood, 2019
- Glenrosa – Yorkton/Webber to McGinnis, 2020/2021
- McIver – Glenrosa to McTaggart, 2020/2021
- Shannon Lake/Stevens – McDougall Bridge to Westlake, 2022
- Bartley – Shannon Lake to Bylands, 2022
- Whitworth – George Court to Goats Peak trails, 2022
- Boucherie Multiuse Pathway – Ogden to Gregory and Gregory to Green Bay, underway in 2023

Best regards,  
-Jason

**JASON LUCIW | SENIOR ADVISOR – CORPORATE COMMUNICATIONS AND ENGAGEMENT | GRANTS**

Municipal Hall

City of West Kelowna

778.797.2252 | [www.westkelownacity.ca](http://www.westkelownacity.ca)

This message is intended only for the use of the individual or entity to which it is addressed and may contain information that is privileged, confidential and exempt from disclosure under applicable law. Any other distribution, copying or disclosure is strictly prohibited. If you have received this message in error, please notify us immediately by return e-mail and destroy all copies of this communication.

---

**From:** Communications <communications.WK@westkelownacity.ca>

**Sent:** Wednesday, June 14, 2023 12:52 PM

**To**

**Subject:** RE: Thoughts and Questions : The draft 2022 Annual Report is now online

Good afternoon, Mitchell;

Thank you for your feedback.

We will work with the respective departments to answer your questions and get back to you as soon as possible.

Take care,  
-Jason

**JASON LUCIW | SENIOR ADVISOR – CORPORATE COMMUNICATIONS AND ENGAGEMENT | GRANTS**

Municipal Hall

City of West Kelowna

778.797.2252 | [www.westkelownacity.ca](http://www.westkelownacity.ca)

This message is intended only for the use of the individual or entity to which it is addressed and may contain information that is privileged, confidential and exempt from disclosure under applicable law. Any other distribution, copying or disclosure is strictly prohibited. If you have received this message in error, please notify us immediately by return e-mail and destroy all copies of this communication.

**From:** Mitchell Francoeur

**Sent:** Tuesday, June 13, 2023 1:15 AM

**To:** Communications <[communications@westkelownacity.ca](mailto:communications@westkelownacity.ca)>

**Subject:** Thoughts and Questions : The draft 2022 Annual Report is now online

---

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. **The City will never ask for personal or account information or account password through email.** If you feel this email is malicious or a scam, please forward to [westkelowna@phishforward.beauchersecurity.com](mailto:westkelowna@phishforward.beauchersecurity.com).

---

Thanks Folks,

This is the first one I read in fairly good detail - and I appreciate the opportunity.

I think it is overall extremely well laid out - the financial section is pretty heavy, so if there is a way to give a snap shot in a visual way of what is coming in and going out, it would be good to see. For example, where does our money come from (taxes, government, etc) and where does it go (infrastructure, Shannon Lake stuff, etc.). As a citizen, I would like this to be extremely transparent, so I can better understand how much things are costing us.

Also, I would really like to better understand where the sidewalks are, and where they are going next (is there a map with the plans over next 5 years and last 5 years?). We did not seem to make many in the last year, and none that I have seen around Westbank Centre - except for a condo (I think they built it, so not the city). I live in West Bank centre (solar road) and I can barely walk anywhere on a side walk, plus I cannot even get out of our street without violating traffic laws (j-walking to get to a sidewalk). There are 8 houses on my street, most with kids, and this is a HUGE topic for us. Would be great to know what the solution is and when we can expect a side walk or even a crossing sign (so cars can let us pass). If needed, I am happy to buy one for our street so the kids can get to the side walk safely.

Not sure the budget, but would be great to have a 5 minute video created summarizing this report for our community, as well as comparing it to the last 5 years. The data is nice, but without historical context it really does not mean that much. Take RCMP calls - or sidewalks built - or whatever - they do not mean much without seeing last year.

Also, I do not see much mention of anything reconciliation focused with either WFN, the syilx nation, or Metis/other Indigenous peoples in the community. Has there been any thinking on this, discussions, meetings or anything in this space?

I think this will help us understand the cost of things and where the energy is focuses, and to make sure the money is not all going to the new sub-division work and actually being spread around the community.

Looking forward to hearing back on a few of these points, and learning more!

Thanks for all the hard work - we appreciate it,

Marsii (thank-you),

Mitchell Francoeur