

November 2023



CITY HALL PROJECT SUMMARY



OUR CIVIC CENTRE AREA IS NEARING COMPLETION!

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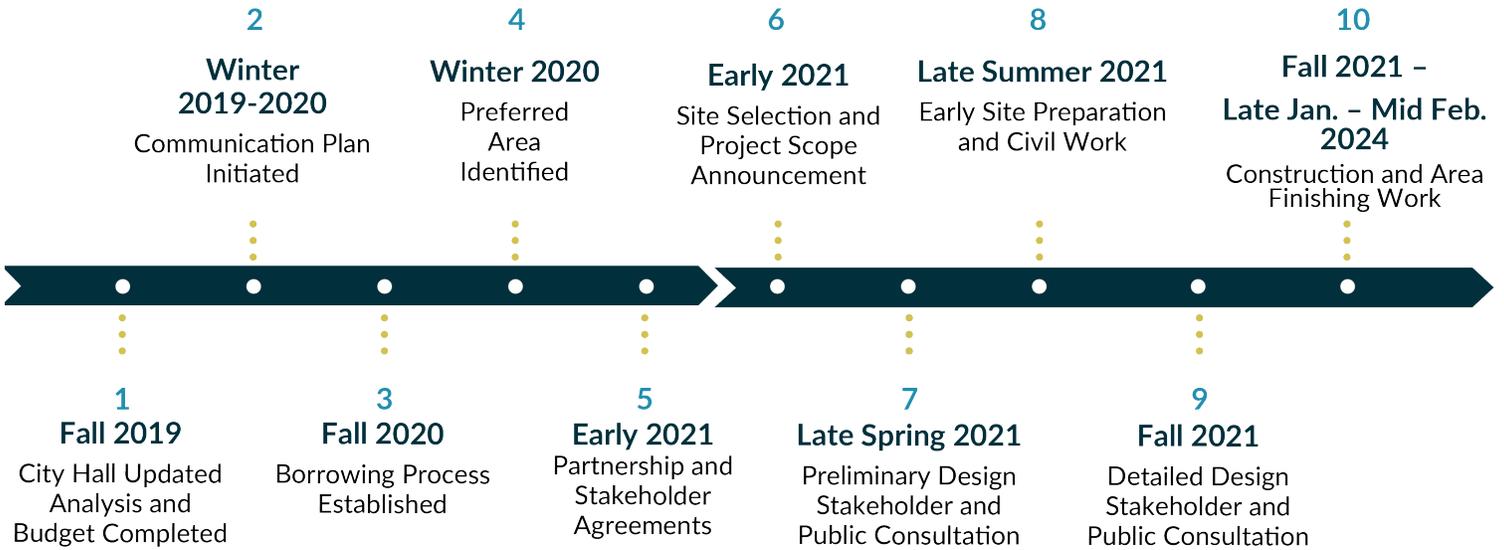
INVEST IN
INFRASTRUCTURE



STRENGTHEN
OUR COMMUNITY



PROJECT TIMELINE



Rendering for illustration purposes only.



CONSTRUCTION AND OCCUPANCY UPDATE

The City Hall/Library Building in the City of West Kelowna, slated to open in early 2024, will serve not only the citizens of West Kelowna, but those who live, work and visit the Greater Westside. This City's first purpose-built administration building will also be home to other government organizations that serve the public, including the Okanagan Regional Library (ORL) as our equity partner, the Member of the Legislative Assembly (MLA), the Member of Parliament (MP) and other service provider tenants including Service BC and the Insurance Corporation of British Columbia (ICBC).

In addition to West Kelowna Council's priority to provide the Westside with a greater civic centre area, Council's commitment was also to ensure that our first City Hall building would not result in new tax increases to the community. Despite cost overages and impacts to the schedule during construction, no new tax increases will result based on the financial mitigation solution presented to Council and the community at the November 14, 2023 Regular Council Meeting. For additional information, visit the project webpage at westkelownacity.ca/cityhallproject.

Construction is nearing completion and the City and ORL are hoping to get an occupancy permit at the end of January to mid-February 2024, which is largely dependent on BC Hydro completing their work and the commissioning process. The commissioning and consultant inspections will be the final tasks being completed in late 2023 and early 2024. Deficiencies and landscaping will be completed following occupancy through the spring.





SERVICES PROVIDED IN THE NEW BUILDING



City of West Kelowna Administration

All existing City administrative departments at the current City Hall building (2760 Cameron Road) will move to our first purpose-built City Hall at 3731 Old Okanagan Highway, with the exception of our Recreation and Culture Department and our Facilities Department. Staff in these departments will continue to use a small space in the Mt. Boucherie Community Centre to better serve the community. All other departments at the current City Hall will be moved in phases to prevent service interruptions to the community, which will clearly be communicated to the public, beginning in January, once the phased move plan is finalized. Further, departments such as Bylaw and Engineering that are currently located at satellite offices across the City will also be relocated to the new City Hall. Centralizing the City's administrative services will provide efficiencies and eliminate temporary lease agreements. The plan to return Mt. Boucherie Community Centre to the community also remains underway and staff progress reports on that project are anticipated prior to the end of the year. For more information, please visit westkelownacity.ca/cityhallproject.

Okanagan Regional Library (ORL)

The ORL is an equity partner generally owning one-third of the new building on the lower floor. The ORL will move from their existing location at 2484 Main Street to the new City Hall/Library building at 3731 Old Okanagan Highway when their organization is ready to move in and serve the community. Sign up for your free Library eCard if you live in the ORL's service area! For more information, please visit orl.bc.ca.

Member of the Legislative Assembly Office (MLA)

The Legislative Assembly (Government of British Columbia) local branch offices provide information and services on provincial parliamentary roles, procedures and activities of the Member of the Legislative Assembly (MLA). As a tenant in the new building, the Legislative Assembly will lease segregated main-floor office space for the Kelowna-West MLA to conveniently serve its district constituents. For more information, please visit leg.bc.ca/learn-about-us.





SERVICES PROVIDED IN THE NEW BUILDING (CONTINUED)



HOUSE OF COMMONS
CHAMBRE DES COMMUNES
CANADA

Member of Parliament Office (MP)

The Parliamentary Constituency Offices (Government of Canada) provide local information and service representing constituents on federal matters, such as voting on legislation, attending committee and caucus meetings and other duties. As a tenant in the new building, the Parliament of Canada will lease segregated main-floor office space for the Central Okanagan-Similkameen-Nicola Member of Parliament (MP) to serve its constituents. For more information, please visit ourcommons.ca/en.

Service BC



Service BC provides front line support for many programs and services that the BC Provincial Government offers to residents, businesses and visitors. As a tenant in the building, Service BC will commence an outreach pilot project to provide access to government services at this new location. As part of the outreach pilot, Service BC will evaluate the types of services and the hours of operation to the public, and more information will be provided by Service BC and the City once the details of the pilot project have been finalized. For more information, please visit gov.bc.ca/servicebc.



Insurance Corporation of British Columbia (ICBC)

The Insurance Corporation of British Columbia (ICBC) is a Provincial Crown Corporation providing services such as insurance, driver licensing, vehicle registration and road safety initiatives. As a tenant in the building, ICBC is in the process of developing a pilot project for up to five years with the City where ICBC would provide driver licensing services. The types of services, hours of operation and other details will be provided by ICBC and the City once the details of the pilot project have been finalized. For more information, please visit [ICBC.com](https://www.icbc.com).



SNEAK PEEK – TAKE A LOOK INSIDE!

Construction was most certainly delayed and despite global supply chain issues, labour shortages, the impacts of two wildfires and other delay factors, substantial completion is only a few months away!

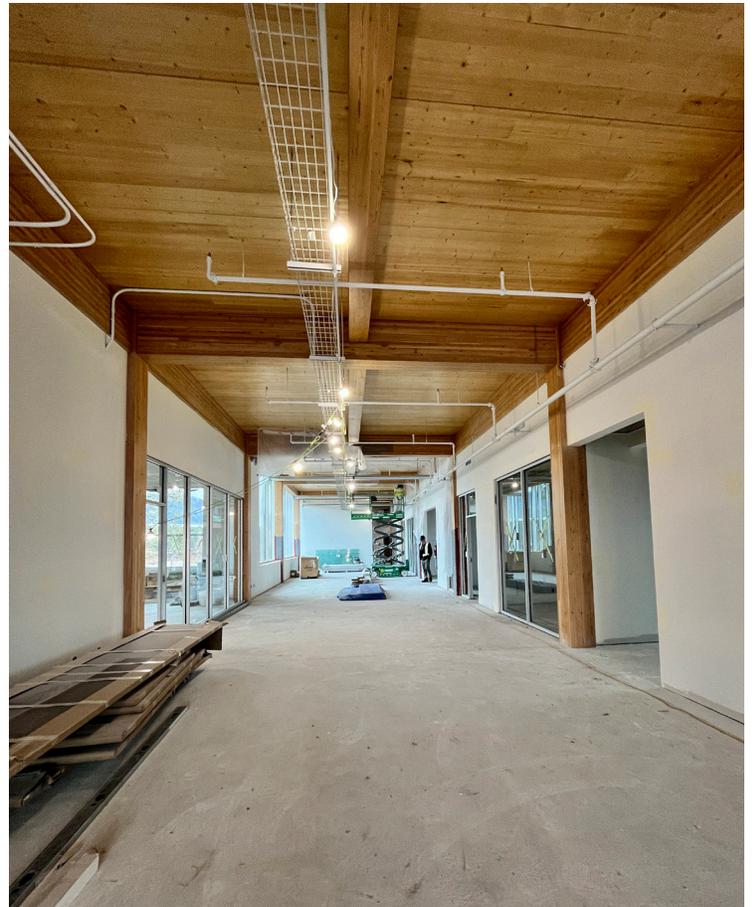
West Kelowna Council and the ORL will soon welcome residents, businesses and visitors into the building once we've cleaned up the moving bins and boxes so everyone can safely walk through the building. We will also celebrate together with our good neighbour Westbank First Nation and include a phased approach to expanding art, language and culture learning as we celebrate the history of the Westside overall. Until then, below are just a few photos taken in early November with more to view on the project webpage at westkelownacity.ca/cityhallproject.

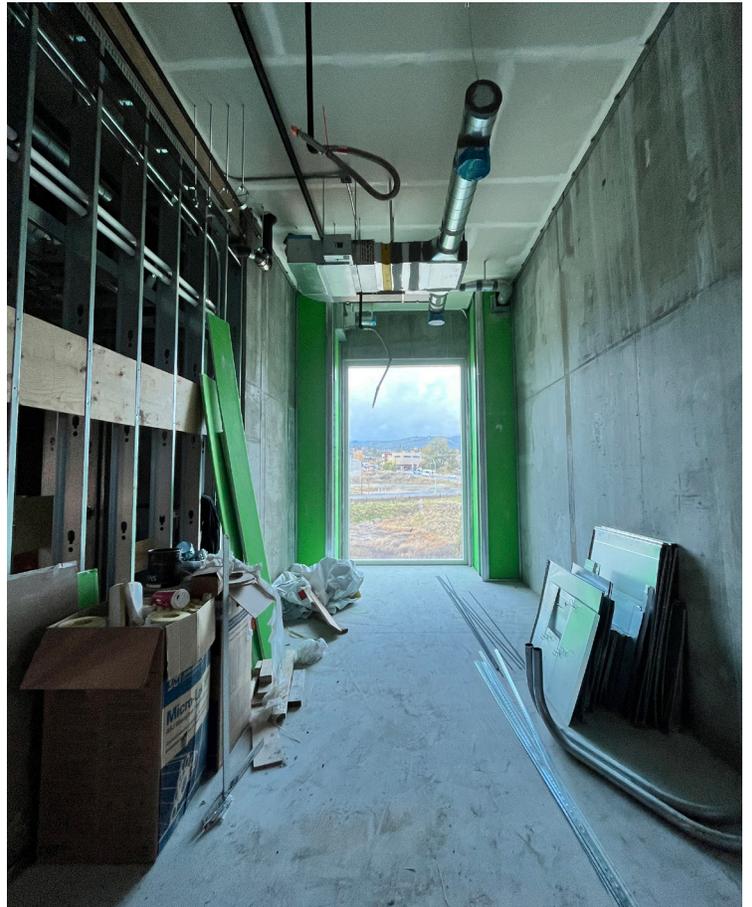


Photos are of City Hall only (first, second and third floors). Not of library floor.











These construction photos can also be found online at westkelownacity.ca/cityhallproject.



WHAT'S NEXT

As construction is nearing completion, logistics to move municipal administrative services and staff teams out of several buildings into the new City Hall is also being planned. Our goal is to ensure our community is well informed about what services are permanently closing at which location and subsequently opening at the new City Hall.

The City is working on the occupancy strategy that includes a phased move-in approach to prevent municipal administrative service disruptions to our community. In January 2024, the City will widely communicate information such as:

- What services at existing administrative buildings are moving to the new City Hall and when;
- What service is remaining at the Mt. Boucherie Community Centre;
- A quick reference guide about where to go in-person for what service;
- Helpful links about the Okanagan Regional Library move and their operational information; and
- Updates about City Hall tenant occupancy with their operational information and more.

We are also collaborating on a celebration to welcome our community into the City's first-ever purpose-built City Hall/Library Building! Soon after the moving bins have been removed and it is safe for the public to walk through the building, watch for our 'Save The Date' invitations to celebrate this civic centre area that will serve the Greater Westside for generations to come.

For more information about the project, please visit westkelownacity.ca/cityhallproject.



WAYS TO STAY CONNECTED

-  **Subscribe to e-News at westkelownacity.ca/subscribe for project updates**
-  **Learn more about the project at westkelownacity.ca/cityhallproject**
-  **Email your inquiries to cityhallproject@westkelownacity.ca**
-  **Phone for more information 778-797-1234**

