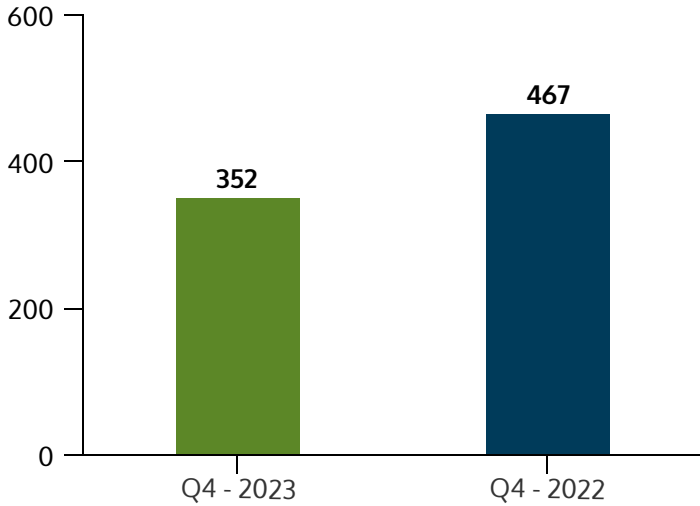


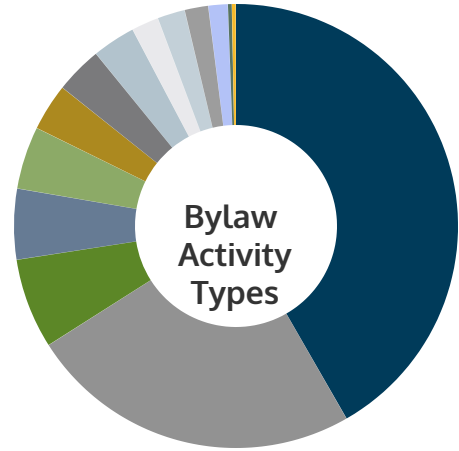
# Legal Services Q4 - 2023

## Bylaw Services

### Bylaw Activities

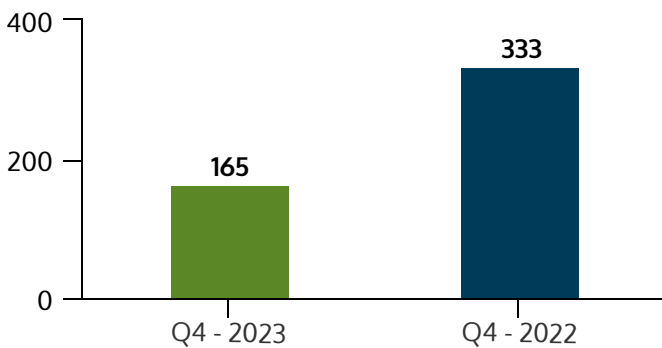


- In Q4, Bylaw opened 352 new investigations, of those, 42 remain active.
- Staffing: 3 Bylaw Officers, 1 CSO, on shift Mon-Fri.
- 66 Tickets, and 2 Repeat Nuisance Fees were issued in Q4.
- STA Properties: Bylaw received 4 files from B.L. Dept., and 2 complaints from public; 3 remain active.
- Assisted WildSafeBC: 78 letters drafted/mailed out.
- 2023 YTD: 2,236 Bylaw investigations; 56 active.
- 2023 YTD: 398 Tickets, 4 Court Fines, 8 Repeat Nuisance.
- 2023 YTD: 7 contracted cleanups (recoverable cost)

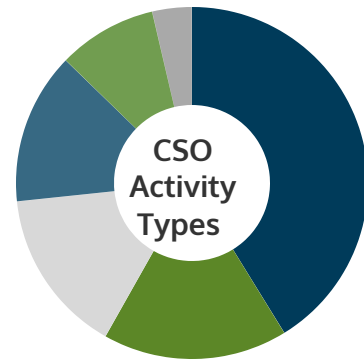


- Traffic Bylaw (146)
- Assist other CWK Department (85)
- Good Neighbour (23)
- Zoning (18)
- Parks & Publics Spaces (16)
- Parks & Public Spaces - Proactive Interactions (12)
- Other (12)
- Solid Waste Management (11)
- Business Licensing (7)
- Secondary Suites (7)
- Short Term Accommodations (6)
- Building Regulations (5)
- Signs (3)
- Fire (1)

### CSO Activities



- Q4 - Number of unhoused individuals: 18-20
- CSO continues to patrol the community and parks daily, ensuring large encampments do not accumulate.
- In Q4, CSO reduced data entry to include reports with public interaction only for pro-active community patrols.
- 2023 YTD: 2,709 reports filed.



- Community Patrols - Pro-Active Interactions (68)
- Minor Encampments/Overnight Occupancy (28)
- Paraphernalia Clean ups (25)
- Meetings & Business Engagement (23)
- Community Clean ups (15)
- Community Patrols - Request (6)