

Project Report

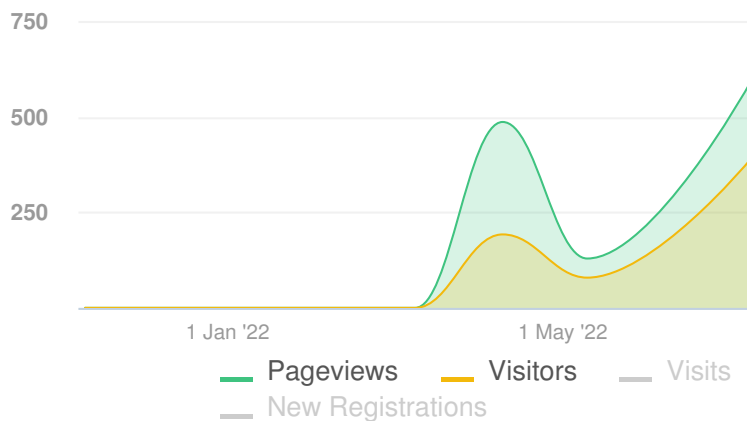
26 November 2020 - 27 June 2022

Engage West Kelowna

Mt. Boucherie Community Centre Restoration Project



Visitors Summary

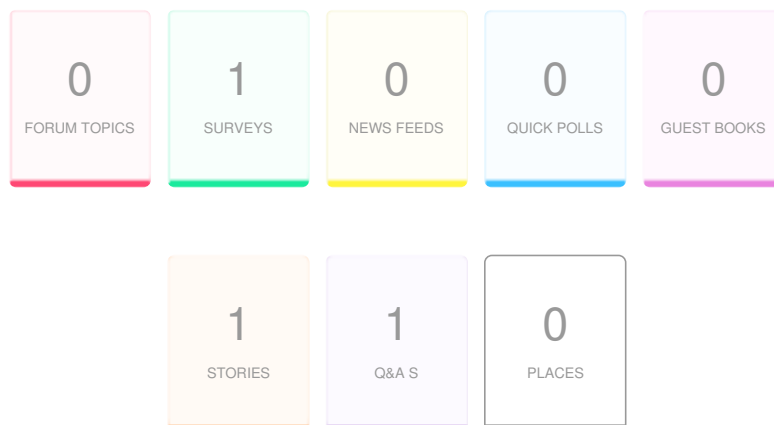


Highlights

TOTAL VISITS	MAX VISITORS PER DAY	
728	66	
NEW REGISTRATIONS		
3		
ENGAGED VISITORS	INFORMED VISITORS	AWARE VISITORS
145	249	603

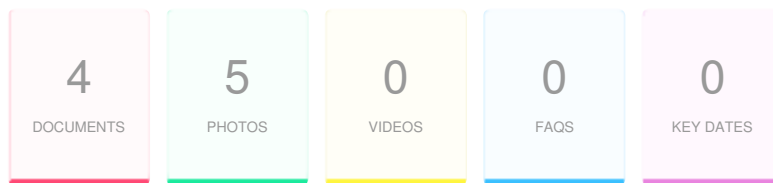
Aware Participants		603		Engaged Participants		145					
Aware Actions Performed		Participants		Engaged Actions Performed		Registered		Unverified		Anonymous	
Visited a Project or Tool Page		603									
Informed Participants		249		Contributed on Forums		0		0		0	
Informed Actions Performed		Participants		Participated in Surveys		2		1		137	
Viewed a video		0		Contributed to Newsfeeds		0		0		0	
Viewed a photo		10		Participated in Quick Polls		0		0		0	
Downloaded a document		72		Posted on Guestbooks		0		0		0	
Visited the Key Dates page		0		Contributed to Stories		3		1		0	
Visited an FAQ list Page		0		Asked Questions		0		0		0	
Visited Instagram Page		0		Placed Pins on Places		0		0		0	
Visited Multiple Project Pages		106		Contributed to Ideas		3		0		0	
Contributed to a tool (engaged)		145									

ENGAGEMENT TOOLS SUMMARY



Tool Type	Engagement Tool Name	Tool Status	Visitors	Contributors		
				Registered	Unverified	Anonymous
Story Telling Tool	Grace Lutheran Church	Accepted	4	0	1	0
Story Telling Tool	New Years Eve Dance etc.	Accepted	0	1	0	0
Story Telling Tool	MBSS Class of 1990	Accepted	0	1	0	0
Story Telling Tool	Pre-natal fitness classes	Accepted	0	1	0	0
Qanda	Ask a question!	Published	1	0	0	0
Survey Tool	Complete the questionnaire	Archived	193	2	1	137
Ideas	Share your ideas	Archived	5	3	0	0

INFORMATION WIDGET SUMMARY



Widget Type	Engagement Tool Name	Visitors	Views/Downloads
Document	Display boards	66	73
Document	Colouring contest	9	9
Document	Engagement toolkit	2	2
Document	Postcard	0	0
Photo	MBCC - 1980s exterior	9	9
Photo	MBCC - 1980s	9	9
Photo	Holiday celebrations at MBCC	8	8
Photo	Winter Fest at MBCC	8	8
Photo	Mt. Boucherie Community Centre - entrance	4	4
Key Dates	Key Date	0	0

STORY TELLING TOOL

Grace Lutheran Church

author: Frances Schmidt

I believe that church services were held in the community centre while the church was being built. This would have been in the late 1970's or early 80's.

Visitors 4	Contributors 1	CONTRIBUTIONS 1
-------------------	-----------------------	------------------------

No Responses

STORY TELLING TOOL

New Years Eve Dance etc.

author: Sophie

Great memories of hubby and I attending New Years Eve dances at the community hall in the mid 80's. Live bands and meal being catered. There was a full kitchen for prepping and catering meals. Marjorie Milroy was the go to caterer at the time . Also attended wedding receptions, baby showers and my daughter attended karate classes with Chris Teneda at the hall for many years before the classes had to be moved to a different venue.

Visitors 0	Contributors 1	CONTRIBUTIONS 1
-------------------------	-----------------------------	------------------------------

No Responses

STORY TELLING TOOL

MBSS Class of 1990

author: City of West Kelowna

Submitted on behalf of Naomi Marie Zakaluzny:We had prom and grad at MBCC.

Visitors 0	Contributors 1	CONTRIBUTIONS 1
-------------------	-----------------------	------------------------

No Responses

STORY TELLING TOOL

Pre-natal fitness classes

author: Roberta Fidalgo

Over 14 years ago, I attended pre-natal fitness classes at MBCC. It was an incredible experience and opportunity to meet soon-to-be new moms. During the class, the wonderful instructor played a CD - World Baby Peaceful Celtic Lullabies. The first tune, Skye Boat Song, became my favourite. I immediately added my own words to the tune and have been singing this song to my son for 14 years. It lulled him to sleep many times over the years. I am ever so grateful to have attended the pre-natal fitness classes. This memory will live with me forever. Thank you to MBCC for creating the opportunity for me to find new friends (many who are still in our lives) and create memories that will last a lifetime.

Visitors 0	Contributors 1	CONTRIBUTIONS 1
-------------------	-----------------------	------------------------

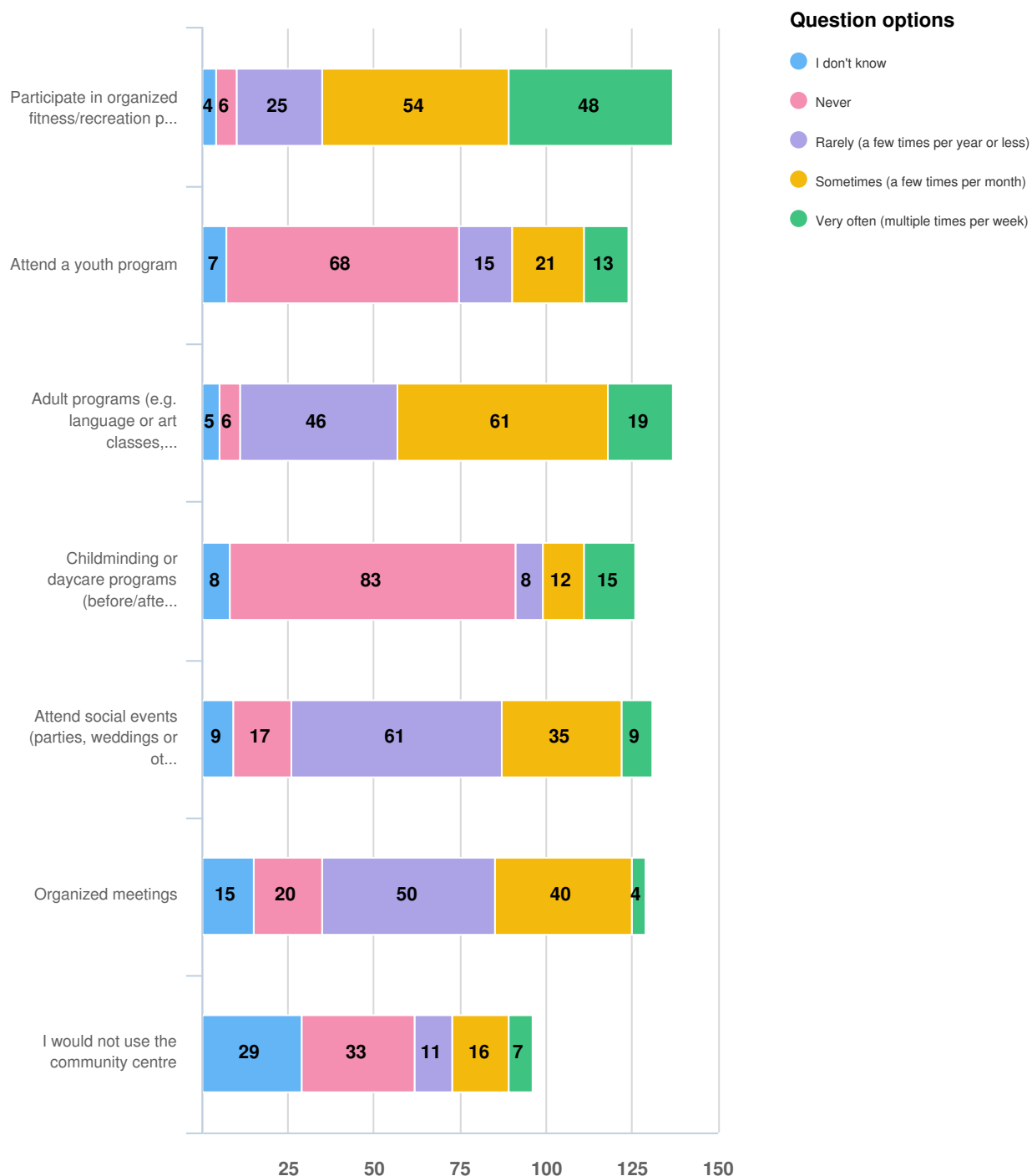
No Responses

ENGAGEMENT TOOL: SURVEY TOOL

Complete the questionnaire

Visitors 193	Contributors 140	CONTRIBUTIONS 142
---------------------	-------------------------	--------------------------

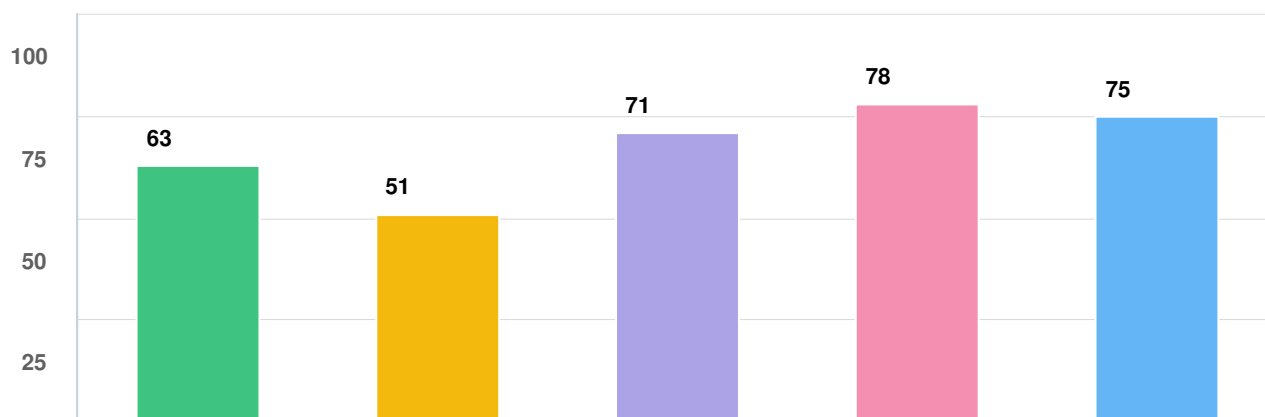
Section 1: Current use of community/recreation centres For what reasons would you visit a community centre? (any community c...



Optional question (140 response(s), 2 skipped)

Question type: Likert Question

Spring/summer:(check all that apply)



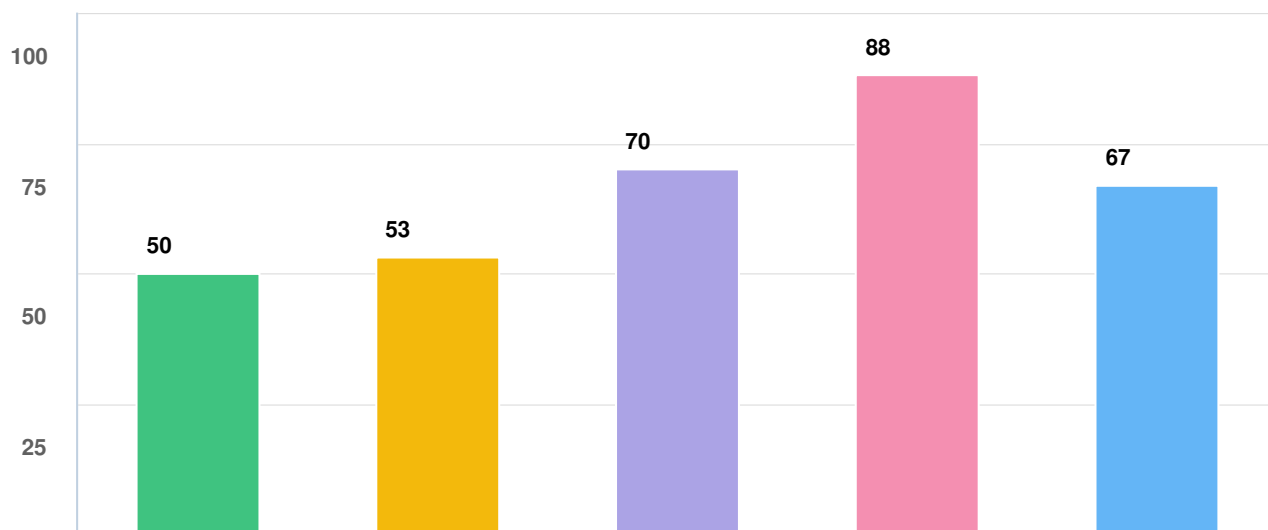
Question options

- At night (6 p.m. to 10 p.m.)
- Weekends (anytime)
- Evenings (4 p.m. to 6 p.m.)
- Afternoons (noon to 4 p.m.)
- Mornings (7 a.m. to noon)

Optional question (137 response(s), 5 skipped)

Question type: Checkbox Question

Fall/winter:(check all that apply)



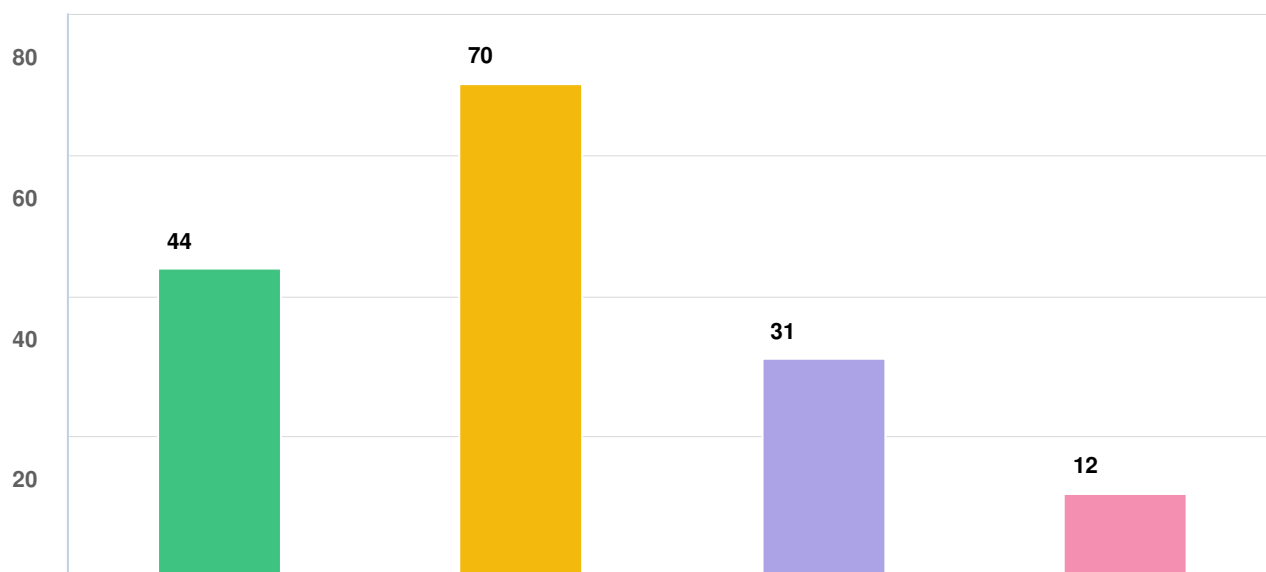
Question options

- ☐ At night (6 p.m. to 10 p.m.) ☐ Weekends (anytime) ☐ Evenings (4 p.m. to 6 p.m.) ☐ Afternoons (noon to 4 p.m.)
☐ Mornings (7 a.m. to noon)

Optional question (137 response(s), 5 skipped)

Question type: Checkbox Question

How far would you be willing to travel to access City programs and services?



Question options

☐ 15+ kms ☐ 10-15 kms ☐ 5-10 kms ☐ 5 kms or less

Optional question (139 response(s), 3 skipped)

Question type: Checkbox Question

Section 2: Preferences for amenities and programming at MBCC Since 2009, the City of West Kelowna has been allocating funds ...

OPTIONS	AVG. RANK
Multi-purpose rooms to accommodate various programs	1.76
Fitness space	2.71
Large banquet hall	3.20
Meeting room space	3.59
Large kitchen area	3.61

Optional question (138 response(s), 4 skipped)

Question type: Ranking Question

If future expansion of MBCC were to be considered, what features are most important to you? Please rank from 1 'being the highest priority' to 10 'being the lowest priority.'

OPTIONS	AVG. RANK
Gymnasium	4.09
Multi-purpose rooms	4.09
Fitness centre	4.26
Additional sport and recreation space	4.27
Walking track	4.51
Environmental/green design	5.08
Central entrance, reception lobby and corridor for all buildings (MBCC, Jim Lind Arena, Royal LePage Place Arena)	5.81
Central concession area	6.05
Commercial or business lease space (food vendors, sports shop, health and wellness space)	6.33

Optional question (136 response(s), 6 skipped)

Question type: Ranking Question

What programming activities would you most like to see at MBCC? Please rank from 1 'being the highest priority' to 10 'being the lowest priority.'

OPTIONS	AVG. RANK
Arts and cultural programs (dance, music, cooking, painting, other)	3.93
Fitness or recreation programs	4.30
Community events (seasonal, holiday, and regional celebrations)	4.31
Adult programs	4.66
Youth programs	5.00
Educational or life skills courses	5.14
Ticketed events (theatre, dance, music, other)	5.80
Teen/high school events	6.40
Private events (weddings, parties, celebrations, fundraisers etc.)	7.09
Language courses	7.49

Optional question (137 response(s), 5 skipped)

Question type: Ranking Question

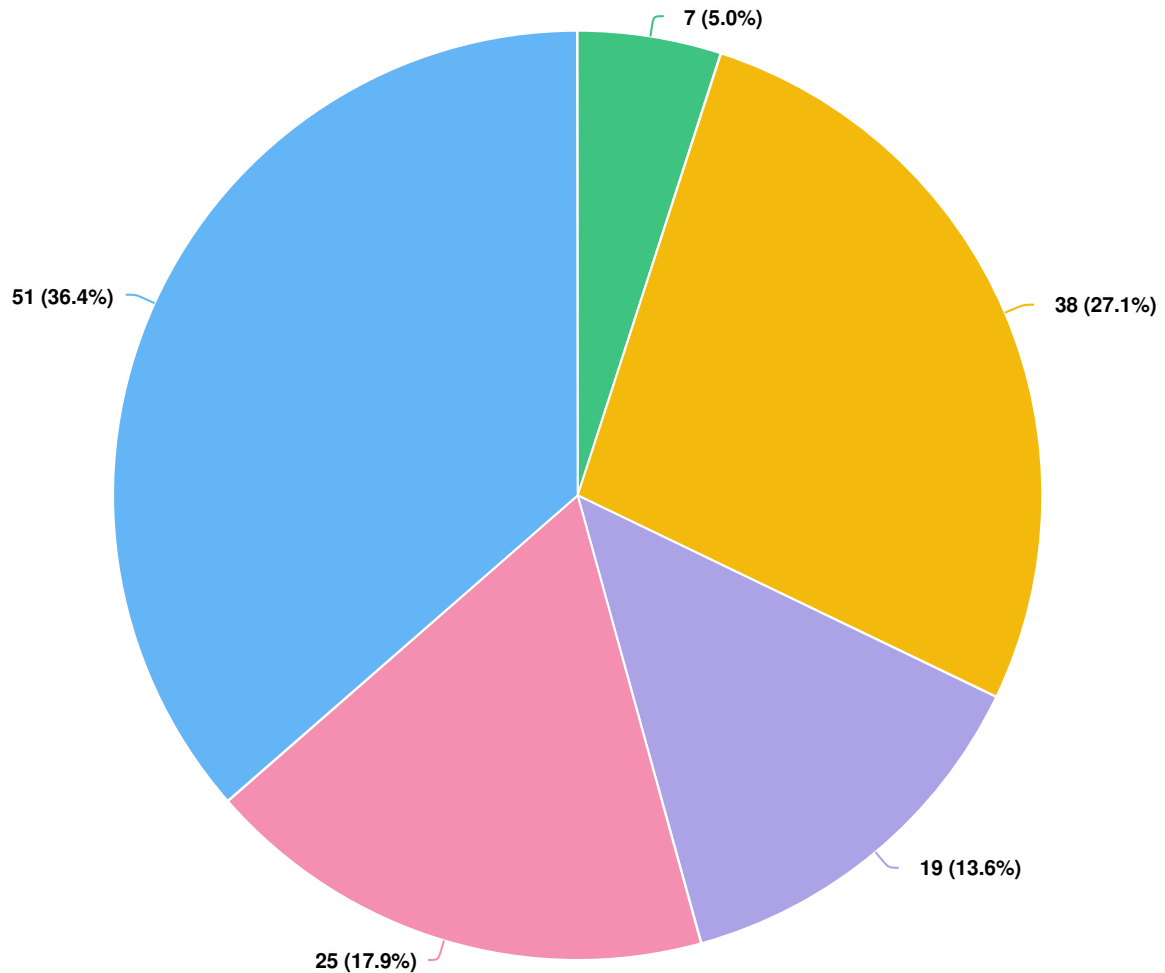
When considering facility enhancements for MBCC, what features and amenities are most important to you? Please rank from 1 'being the highest priority' to 10 'being the lowest priority'.

OPTIONS	AVG. RANK
Natural light	3.14
Wi-Fi	3.60
Audio and video systems	4.59
Room lighting	4.63
Room acoustics	4.70
Room kitchenettes (sink, fridge, counter)	5.72
Artwork	6.17
Public displays	6.42
Whiteboards	7.60
Bulletin boards	7.65

Optional question (135 response(s), 7 skipped)

Question type: Ranking Question

Section 4: DemographicsHow long have you lived in West Kelowna?



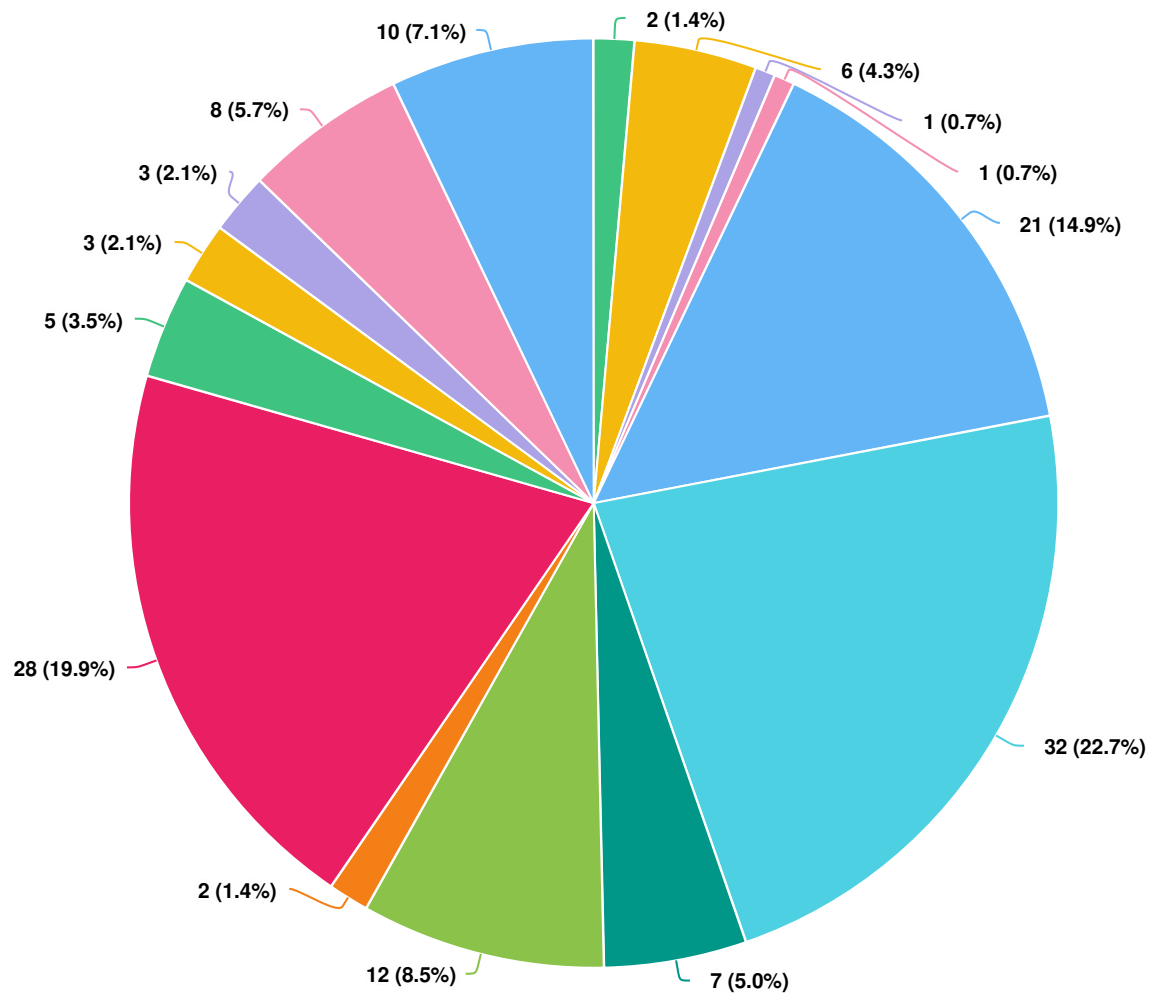
Question options

☐ More than 20 years ☐ 11-20 years ☐ 6-10 years ☐ 1-5 years ☐ Less than one year

Optional question (140 response(s), 2 skipped)

Question type: Radio Button Question

What neighbourhood do you live in?



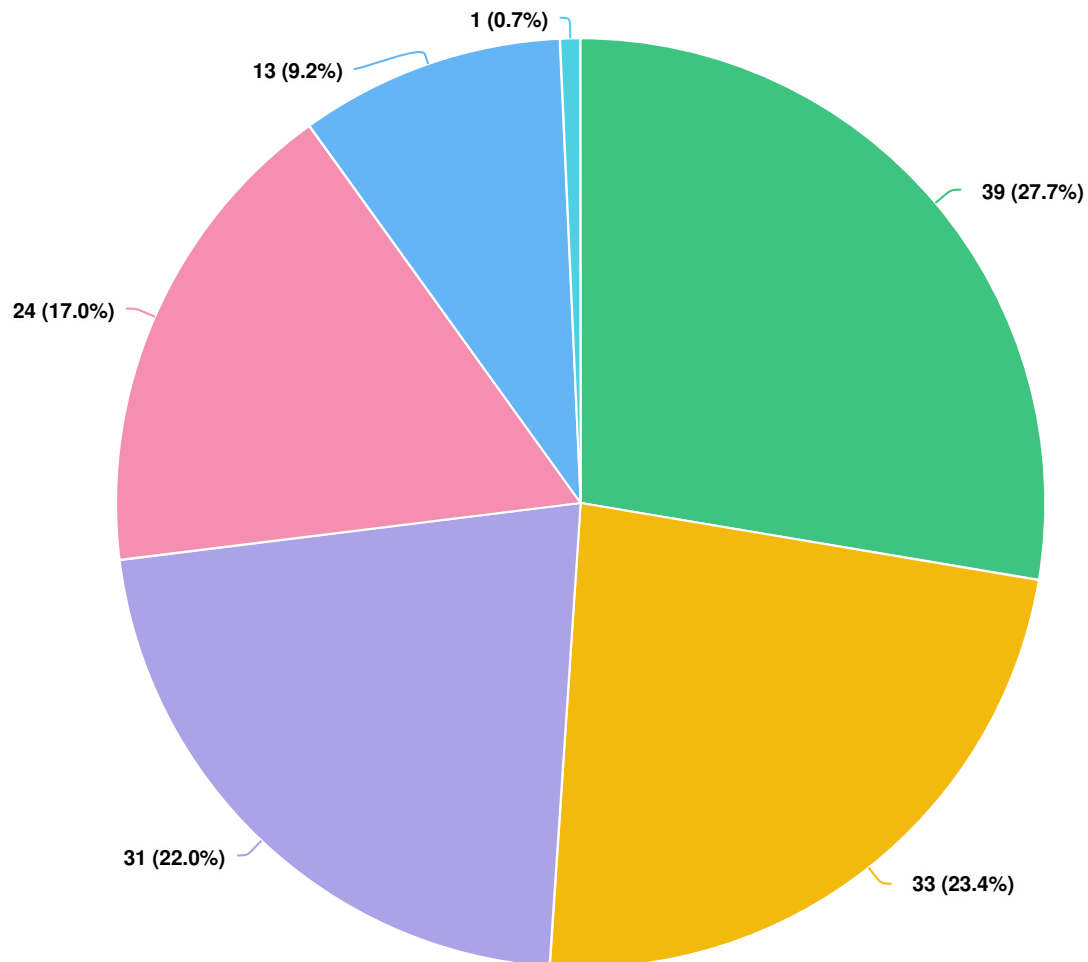
Question options

- Glenrosa
 ● Goats Peak/Gellatly
 ● Westbank Centre
 ● Westbank
 ● Smith Creek
 ● Shannon Lake
- Bartley North
 ● South Boucherie
 ● Boucherie Centre
 ● Lakeview Heights
 ● West Kelowna Estates/Rose Valley
- Casa Loma
 ● Westside Road/Bear Creek Road
 ● Westbank First Nation
 ● Outside of West Kelowna

Optional question (141 response(s), 1 skipped)

Question type: Radio Button Question

Select your age category



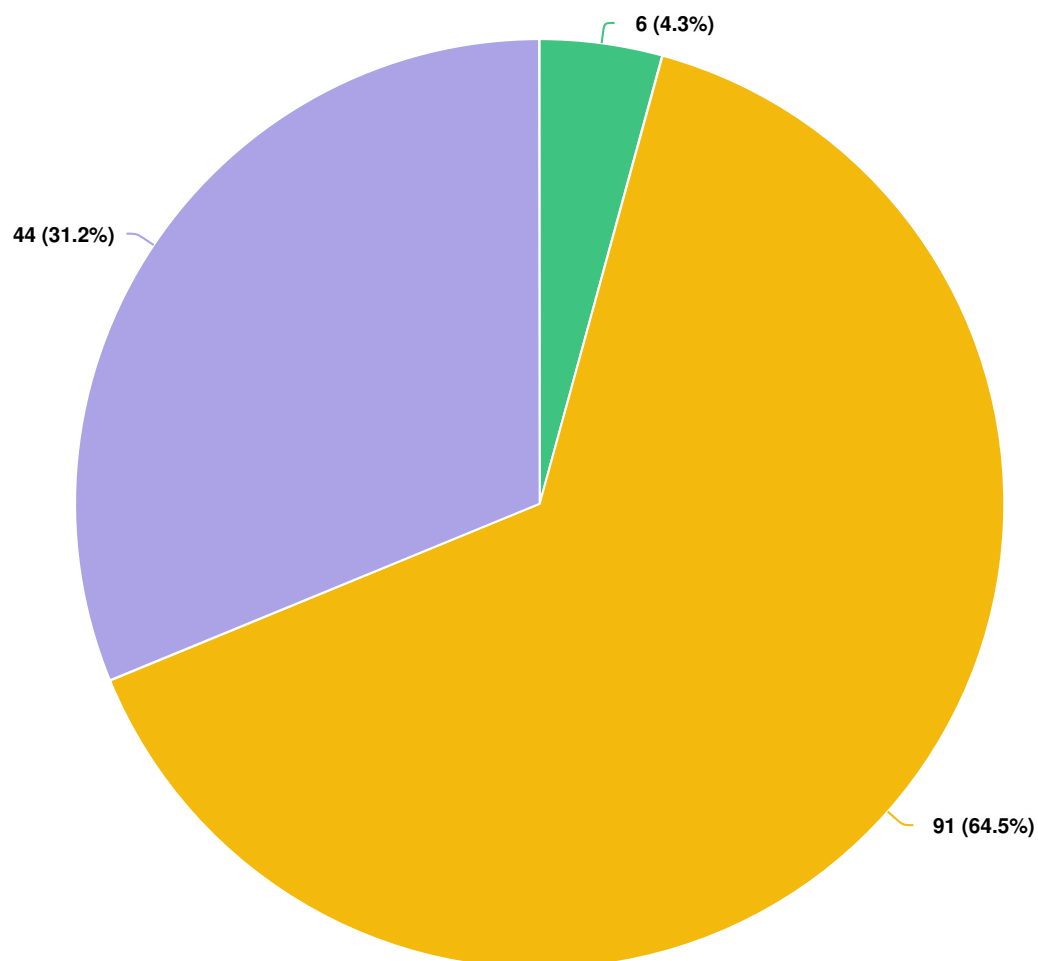
Question options

☐ 18-24 ☐ 25-34 ☐ 35-44 ☐ 45-54 ☐ 55-64 ☐ 65+

Optional question (141 response(s), 1 skipped)

Question type: Radio Button Question

Gender: How do you identify?



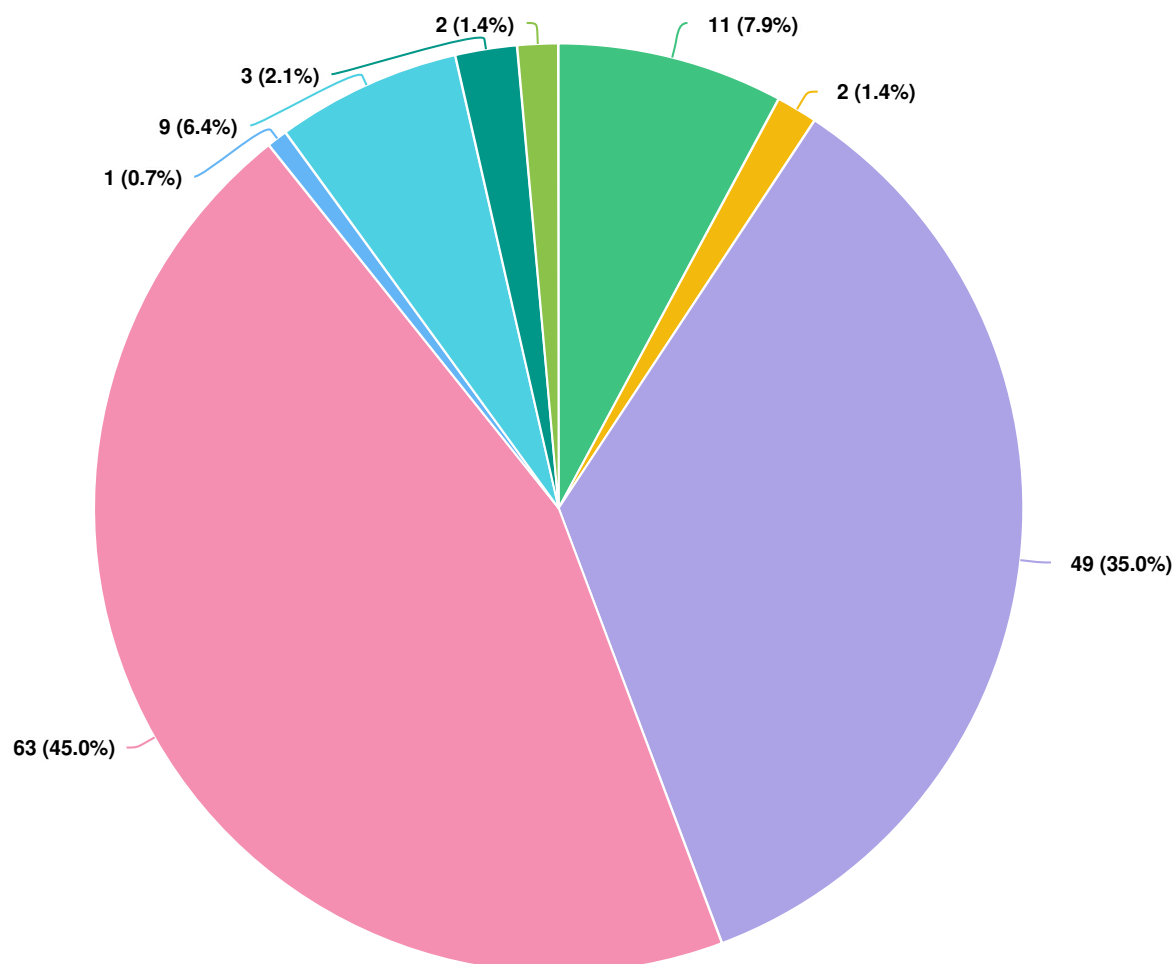
Question options

☐ Male ☒ Female ☐ Prefer not to say

Optional question (141 response(s), 1 skipped)

Question type: Radio Button Question

What best describes your household composition?



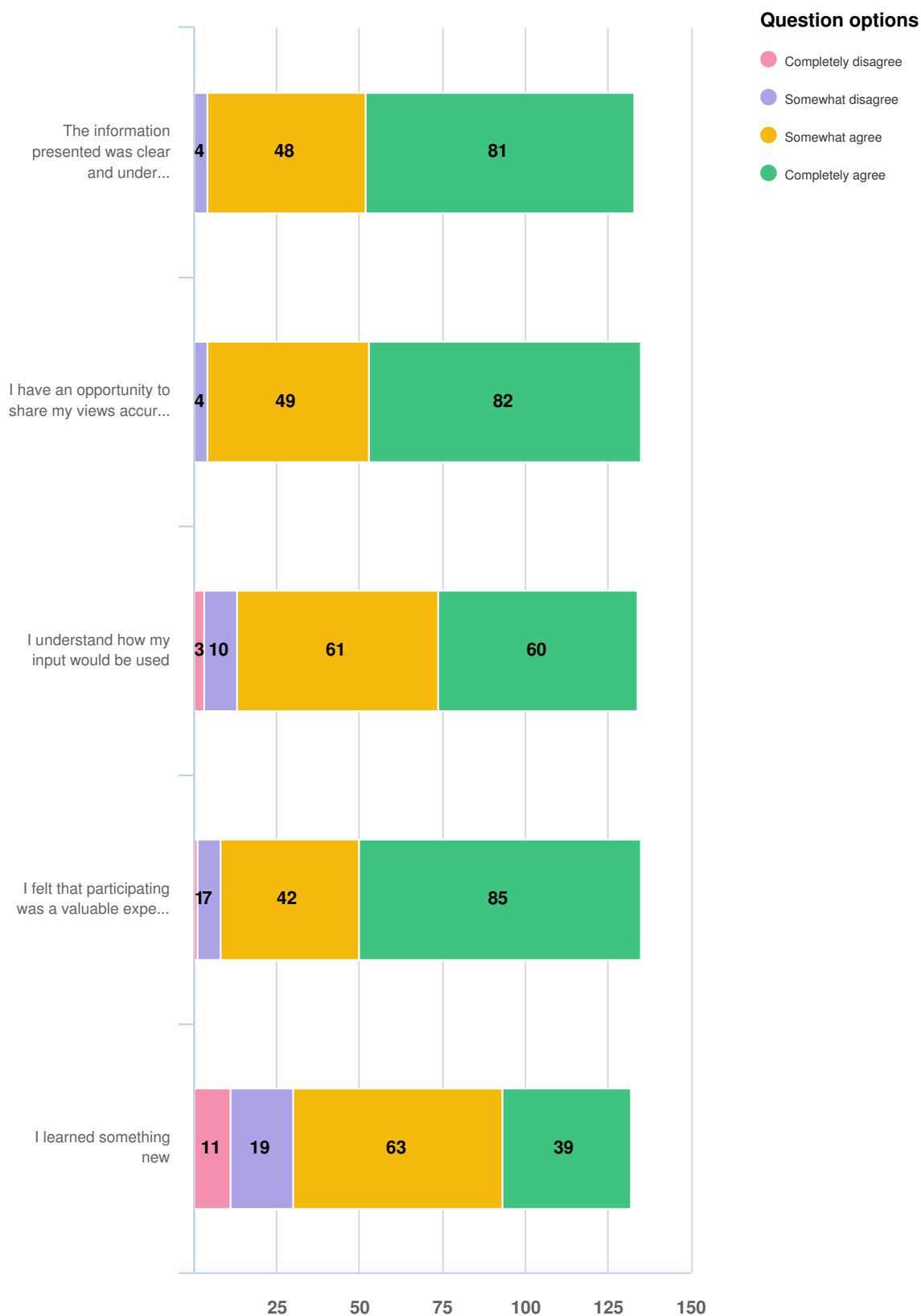
Question options

- Other, please describe:
 ● Some combination of the above
 ● Adult(s) living with other adults (related or not related)
- Adult(s) living with dependent parents
 ● Couple with no children at home
 ● Couple living with children
- Single parent living with child/children
 ● Living alone

Optional question (140 response(s), 2 skipped)

Question type: Radio Button Question

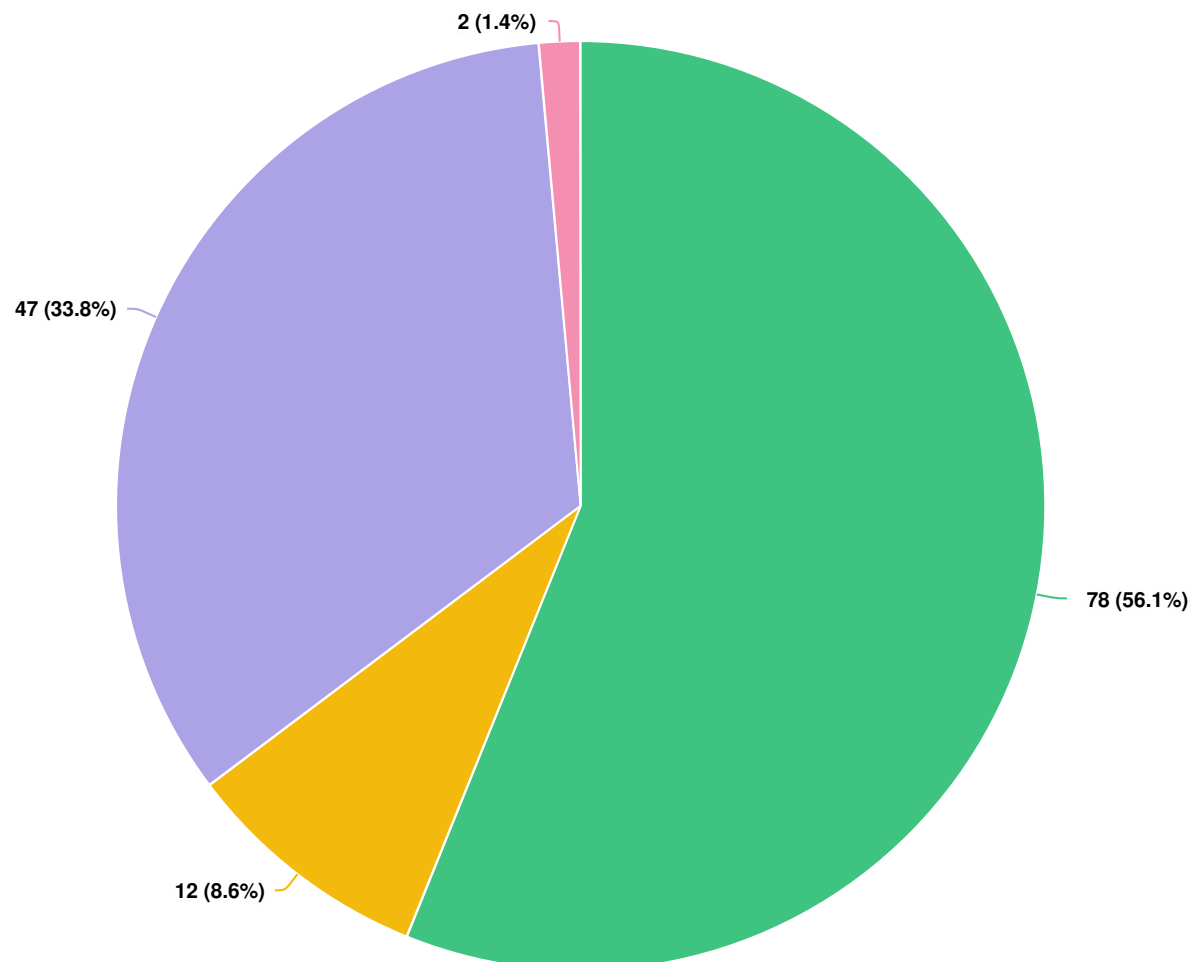
Section 5: Communications Please rank the following statements:



Optional question (136 response(s), 6 skipped)

Question type: Likert Question

How did you hear about consultation for the Mt. Boucherie Community Centre?



Question options

- Printed materials (poster, postcard, mailed letter)
- Social media (Facebook, Twitter, Instagram etc.)
- Local news (online, television or newspaper)
- Communications from the City (e-news, Public Service Announcements, News Releases etc.)

Optional question (139 response(s), 3 skipped)

Question type: Radio Button Question

IDEAS

Share your ideas

Visitors 5	Contributors 3	CONTRIBUTIONS 5
01 June 22 Metrokanagan	VOTES 0	Enclosed off leash dog park With the area around Mt. Boucherie now being designated as an Urban Centre, having a place where owners can let their dogs safely roam loose will benefit residence and allow for an added venue to train dog through recreation programs.
05 June 22 IluvWK		Crafts/Arts Show Great location for weekly crafts fairs.
08 June 22 City of West Kelowna	VOTES 0	Safe space for kids to hang out Submitted on behalf of Dawne Klappe via Facebook: Make it a real community centre! Video, ping pong, classes, support services etc.
08 June 22 City of West Kelowna		Performing arts centre Submitted on behalf of Mary Trueman via Facebook: Make it the "West Kelowna Centre for the Arts" Music, painting, theatre - a real performing arts centre available to the entire community.
08 June 22 City of West Kelowna	VOTES 0	Events space Submitted on behalf of Adona Higginson Dunn via Facebook: Make it a place to host large events again! A good kitchen, large, open room, small stage (possibly portable), but adaptable to smaller events with moveable partitions.