
INSIDE THE NEW WEST KELOWNA CITY HALL/LIBRARY BUILDING

Coming soon! The City Hall/Library Building is due to open shortly. Sign up to receive updates at westkelownacity.ca/subscribe.

3731 Old Okanagan Highway, West Kelowna, BC, V4T 0G7



West Kelowna City Hall



Okanagan Regional Library



**Member of the
Legislative Assembly
(MLA)**



**Member of Parliament
(MP)**



Service BC



ICBC



As of April 19, 2024

Subscribe for updates

We're On The Move!

West Kelowna City Administration is moving to it's first purpose-built City Hall building during the months of April and May 2024.

In addition to the City's Administration moving, there are five other organizations that will also begin service in the new City Hall/Library building in different phases through the spring/summer.

This purpose of this table is to advise the public of the start of service in the new building for all six organizations as they become ready to serve the public.

Staff will provide Council with a project update at the Tuesday, April 23, 2024 Regular Council Meeting:

- Read the April 23, 2024 Report to Council
- Watch the April 23, 2024 Council Meeting webcast archive

Existing City Hall

REMAINS OPEN UNTIL FURTHER NOTICE

Facility Location	Facility Status	What's New	Until Further Notice...
<p>The existing City Hall at Mt. Boucherie Community Centre</p> <p>2760 Cameron Road West Kelowna, BC V1Z 2T6</p>	<p style="text-align: center; font-size: 2em;">✓ OPEN</p> <p>The public continues to go to the existing City Hall building until further notice.</p> <p>Business hours remain unchanged:</p> <p>8:30 a.m. to 4:30 p.m. Monday to Friday, except statutory holidays.</p>	<p>Changes to service will be posted in this column once confirmed.</p> <p>All departments listed below remain of service to the public:</p> <ul style="list-style-type: none"> • Building and Business Licensing • Bylaw • Communications and Engagement • Development Services (planning and development applications, etc.) • Engineering Services • Finance (property taxes, utility billing, etc.) • Mayor and Council • Recreation and Culture 	<p>At this time, no changes to front counter services at the existing City Hall have occurred.</p> <p>For all meetings in Council Chambers, please visit westkelownacity.ca/cityhallandlibrary</p> <p>How to stay informed about changes to service:</p> <ul style="list-style-type: none"> • Call: 778-797-1234 • Email: info@westkelownacity.ca • Click: westkelownacity.ca

Facility Location	Facility Status	What's New	Until Further Notice...
<p>NEW - City Hall/Library Building located at:</p> <p>Floors 1, 2 and 3 3731 Old Okanagan Hwy West Kelowna, BC V4T 0G7</p> 	<p>X CLOSED</p> <p>City administrative staff are moving into the new building, which is being prepared for public service.</p> <p>Until further notice, the new building remains closed.</p>	<p>Changes to service will be posted in this column once confirmed.</p>	<p>At this time, no changes to front counter services at the existing City Hall (2760 Cameron Road, West Kelowna) have occurred.</p> <p>For all meetings in Council Chambers, please visit westkelownacity.ca/cityhallandlibrary</p>



City Hall/Library Building Rendering

- + Background updates and documents
- + Take a look inside! - November 2023



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As of April 19, 2024

Coming soon!



Okanagan Regional Library information:

 orl.bc.ca/hours-locations/westbank



New City Hall/Library Building OKANAGAN REGIONAL LIBRARY SERVICE

Facility Location	Facility Status	What's New	Until Further Notice...
<p>NEW - Okanagan Regional Library (ORL) West Kelowna Library Branch located at:</p> <p>Lower Floor 3731 Old Okanagan Hwy West Kelowna, BC V4T 0G7</p> 	<p> CLOSED</p> <p>ORL staff are preparing to move into the new building.</p> <p>Until further notice, the new Library remains closed.</p>	<p>Changes to service will be posted in this column once confirmed.</p>	<p>Until further notice, please visit orl.bc.ca.</p> <p>Sign up for your free Library eCard if you live in the ORL's service area!</p>

Member of the Legislative Assembly Office (MLA) webpage



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As of April 19, 2024

Coming soon!



LEGISLATIVE ASSEMBLY
of BRITISH COLUMBIA

Kelowna West MLA Office information:

 leg.bc.ca



New City Hall/Library Building MLA OFFICE

Facility Location	Facility Status	What's New	Until Further Notice...
NEW - Kelowna West MLA Office located at: 1st Floor 3731 Old Okanagan Hwy West Kelowna, BC V4T 0G7  LEGISLATIVE ASSEMBLY of BRITISH COLUMBIA	 CLOSED This office is being prepared for public service. Until further notice, the new MLA office remains closed.	Changes to service will be posted in this column once confirmed.	Until further notice, please visit leg.bc.ca .

Member of Parliament Office (MP) webpage



CENTRAL OKANAGAN – SIMILKAMEEN – NICOLA
MP

What are you looking for?



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As of April 19, 2024

Coming soon!



HOUSE OF COMMONS
CHAMBRE DES COMMUNES
CANADA

Central Okanagan -Similkameen - Nicola MP Office information:

 ourcommons.ca



New City Hall/Library Building MP OFFICE

Facility Location	Facility Status	What's New	Until Further Notice...
<p>NEW - Central Okanagan – Similkameen – Nicola MP Office located at:</p> <p>1st Floor 3731 Old Okanagan Hwy West Kelowna, BC V4T 0G7</p> <div style="display: flex; align-items: center; margin-top: 10px;">  <p style="font-size: 8px; margin: 0;">HOUSE OF COMMONS CHAMBRE DES COMMUNES CANADA</p> </div>	<div style="font-size: 2em; color: red; margin-bottom: 5px;">✖</div> <p style="margin: 0; color: red; font-weight: bold;">CLOSED</p> <div style="background-color: red; color: white; padding: 5px; font-size: 0.9em;"> <p>This office is being prepared for public service.</p> <p>Until further notice, the new MP office remains closed.</p> </div>	<p>Changes to service will be posted in this column once confirmed.</p>	<p>Until further notice, please visit ourcommons.ca.</p>

Service BC webpage



As of April 19, 2024

Coming soon!



Service BC Office

 gov.bc.ca/servicebc



New City Hall/Library Building SERVICE BC

Facility Location	Facility Status	What's New	Until Further Notice...
<p>NEW - Service BC Office located at:</p> <p>2nd Floor 3731 Old Okanagan Hwy West Kelowna, BC V4T 0G7</p> 	<p> CLOSED</p> <p>Not yet open in the new building.</p>	<p>Changes to service will be posted in this column once confirmed.</p>	<p>Until further notice, Service BC is in the process of developing an outreach pilot project to provide access to government services in the new building.</p>



As of April 19, 2024

Coming soon!



From ICBC:

Hello West Kelowna! We're working hard to open our first driver licensing office in your region. Keep watching this space for more to come.

ICBC Office



Facility Location	Facility Status	What's New	Until Further Notice...
 New City Hall/Library Building ICBC NEW - ICBC Driver Licensing Office located at: 2nd Floor 3731 Old Okanagan Hwy West Kelowna, BC V4T 0G7	 CLOSED Not yet open in the new building.	Changes to service will be posted in this column once confirmed.	ICBC is in the process of developing a pilot project in the new building.