

SUBMISSIONS

(File No. TUP 21-03.01, Bartley Road)

NO.	DATE RECEIVED	TIME RECEIVED	RECEIVED FROM
Submissions included with agenda to Council			
1.			
Submissions included with late agenda items to Council			
1.	May 26, 2024	9:33 AM	Michaud, Karen
2.	May 27, 2024	6:05 AM	Burse, Marianne
3.	May 27, 2024	7:32 AM	Wilson, Terry & Helen
4.	May 27, 2024	3:11 PM	Campbell, Laurie
5.	May 27, 2024	3:29 PM	Hunden, Dan & Marg

From: [REDACTED]
To: [City of West Kelowna Submissions](#)
Subject: NOTICE FOR TEMPORARY USE PERMIT (TUP 21-03.01)
Date: May 26, 2024 9:33:50 AM

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ATTN: Corporate Officer, File Number (TUP 21-03.01)

I am a resident in Crystal Springs, 1850 Shannon Lk Rd and I am very disappointed that in the past 3 years another location has not been found for this temporary homeless shelter. I moved into Crystal Springs 8 years ago. Up until the homeless shelter was temporarily located to Bartley CT we may have encountered one or two occasions a year where a person would take temporary residence overnight in the crown land strip between Brookhaven and Email Anderson storage compound. Since the temporary shelter was erected 3 years we have weekly incidents where the homeless are sleeping in the wooded strip building fires, consuming drugs, using the creek for bathroom purposes, cutting down trees, yelling and screaming, leaving disgusting amounts of garbage which attracts the coyotes and bears, stealing from cars in our driveways, entering onto our decks to carry away small items, meeting up in the woods with friends from the shelter for visits. It goes on. It has created a concern for safety here in our park and a continual vigilance by residents. Below are a few pics from early May where a fire got out of control in the wooded area and luckily it was at dinner time so it could be addressed immediately. Another pic of a erected shelter.

Please reconsider this renewal and relocate this homeless shelter so we can live in peace again in Crystal Springs. My hope is that you could extend the temporary use for just 1 year to give everyone notice and time for the city to search out another location away from 213 residential homes located across the street.









From: [REDACTED]
To: [City of West Kelowna Submissions](#)
Subject: Temporary permit
Date: May 27, 2024 6:05:46 AM

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We live in Crystal springs, since the opening of this temporary shelter the area around the shelter including our park has experienced countless fires, garbage ,shopping carts and trees being cut for fire wood ! I have been verbally harassed and had two dogs unleashed run at me ! Since opening this shelter I don't feel safe in a community of seniors. Thank you for your time
Sent from my iPad

From: [REDACTED]
To: [City of West Kelowna Submissions](#)
Subject: Permit(TUP 21-03.01)
Date: May 27, 2024 7:31:41 AM

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Do not extend this permit! We have had to deal with camp fires in the woods between Brookhaven Care centre and Crystal Springs and theft. This wasn't a problem before the homeless shelter was brought in.

Terry and Helen Wilson
Sent from my iPad

From: [REDACTED]
To: [City of West Kelowna Submissions](#)
Subject: Attn: Corporate Officer, File Number (TUP 21-03.01)
Date: May 27, 2024 3:11:33 PM

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Attn: **Corporate Officer, File Number (TUP 21-03.01)**
Location: 2515 Bartley Court, West Kelowna, BC
Legal Description: Lot A, DL 507, Plan EPP45654

I have a few questions regarding the possible extension of the **Temporary Use Permit (TUP 21-03.01)** (Bartley Shelter).

1) According to the ***Bartley Shelter Fact Sheet*** posted online, a Community Advisory Committee (CAC) was established to "mitigate and address any related concerns" when the shelter was built. Representatives included BC Housing, the City of West Kelowna, Turning Points, community organizations, and neighbourhood representatives. Hopefully, this included representatives from the BC Provincial Government (Crown Land), Interior Health, Emil Anderson Group, RCMP, West Kelowna Bylaw Officers, WFN Law Enforcement Officers, Crystal Springs, Bylands Nursery, Pinewood Villas, and the Shannon Lake Neighbourhood Association. **Does the Community Advisory Committee (CAC) still exist? If so, does it meet regularly? If it does exist, is it possible to get a list of names of those representatives on the committee and the dates of meetings? Are the meetings open to the public?**

If the Community Advisory Committee (CAC) does not exist, I strongly recommend it be established again. Collaboratively working together to resolve concerns would be beneficial for everyone including the unhoused members of our community.

2) According to the ***Bartley Shelter Fact Sheet***, "Safety and Security" are provided. "Staff are on-site 24/7 to respond to any concerns that may arise, working both inside the building and patrolling the exterior to ensure everyone's safety and security". Since first moving to this location, the shelter has built high fences and a check-in point at a guard house at the front entrance. It is nice to see that they have established security for the shelter, but, if security is so vital, is this requiring extra resources (fire, police, paramedics) to secure areas in the greater neighbourhood?

2) Are **some** shelter residents required to be out of the shelter from 9 a.m. - 7 p.m. each day? If so, where do these people go during the day? This must be difficult for them, especially during the cold weather.

3) The ***Bartley Shelter Fact Sheet*** indicates that Turning Points has a "**Clean Team**" to coordinate a team to "conduct regular sweeps of property and immediate areas." What is considered an 'immediate' area? West Kelowna ByLaw Officers are often seen cleaning up

garbage left behind by people. I don't believe I have ever noticed a 'Clean Team' cleaning outside the fenced area of the shelter. Unattended shopping carts, burnt wood, and garbage are often seen littering areas near the shelter.

3) If the shelter is full, where do those seeking shelter go when turned away? The surrounding neighbourhood may provide unauthorized places where they go since they have no other options. Is it possible to help the unhoused find other accommodations that meet their needs?

4) What is the long-range plan for the Bartley Shelter? Following this Temporary Use Permit application renewal for three years, will the shelter be required to find another location in West Kelowna? The shelter has been in this location for three years and there was an option for an extension of three years if approved by City Council. It is most likely that the application will be renewed now. What is BC Housing's plan for July 13, 2027, when this contract ends? What is the City of West Kelowna's plan for the land in July 2027? Perched on the side of a gravel pit does not offer an appropriate long-term solution for the shelter.

Thank you.

Laurie Campbell
16-1850 Shannon Lake Road,
West Kelowna, BC
V4T 1L6

From: [REDACTED]
To: [City of West Kelowna Submissions](#)
Subject: Permit # TUP21-03.01
Date: May 27, 2024 3:29:00 PM

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I don't think the homeless shelter should be on Barkley rd. I live at Crystal Springs and we have had enough problems with the homeless.
Dan and Marg Hunden