

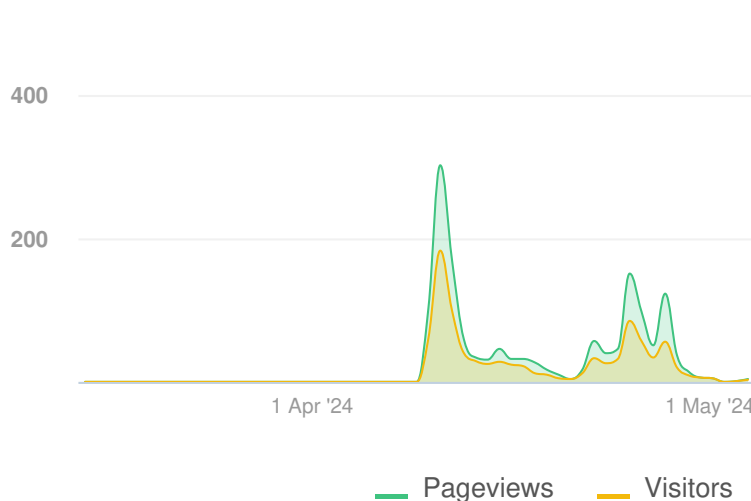
# Project Report

## Engage West Kelowna

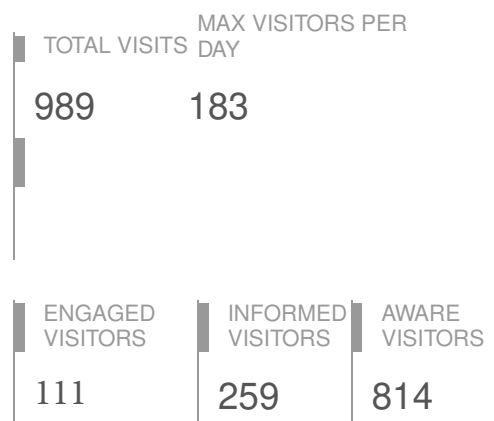
Help us create the West Kelowna Accessibility Plan!



### Visitors Summary



### Highlights



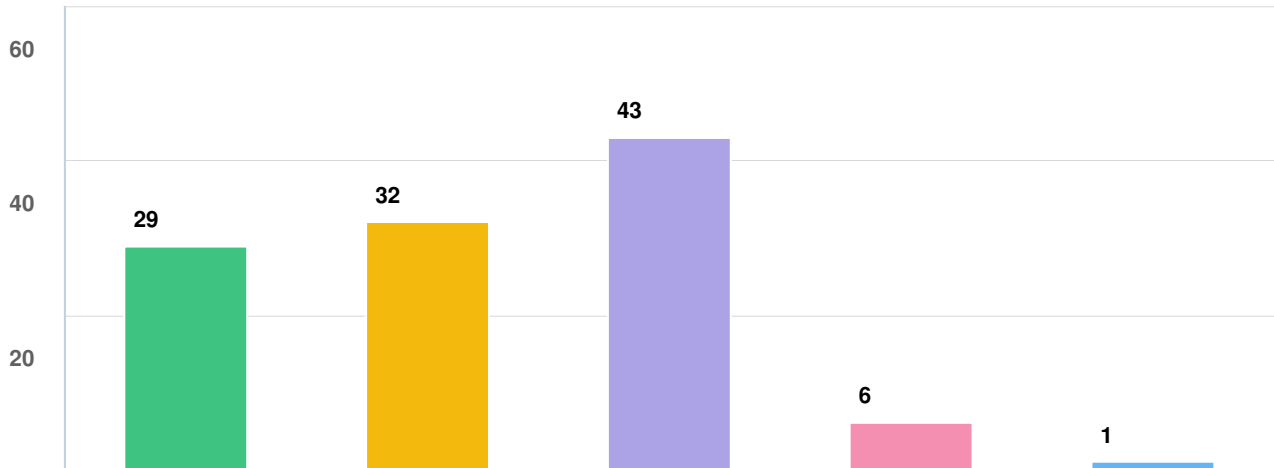
Aware Participants		Engaged Participants			
814		111			
Aware Actions Performed	Participants	Engaged Actions Performed			
Visited a Project or Tool Page	814	Registered	Unverified	Anonymous	
Informed Participants		Contributed on Forums	0	0	0
259		Participated in Surveys	1	0	95
Informed Actions Performed	Participants	Contributed to Newsfeeds	0	0	0
Viewed a video	0	Participated in Quick Polls	0	0	0
Viewed a photo	0	Posted on Guestbooks	0	0	0
Downloaded a document	0	Contributed to Stories	0	0	0
Visited the Key Dates page	5	Asked Questions	0	1	0
Visited an FAQ list Page	0	Placed Pins on Places	0	0	0
Visited Instagram Page	0	Contributed to Ideas	0	0	0
Visited Multiple Project Pages	151				
Contributed to a tool (engaged)	111				

# ENGAGEMENT TOOL: SURVEY TOOL

## Accessibility Plan Survey

Visitors <b>366</b>	Contributors <b>96</b>	CONTRIBUTIONS <b>111</b>
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On a scale of 1–5 (5 = excellent and 1 = poor), how would you rate the City of West Kelowna’s accessibility? Choose one:



### Question options

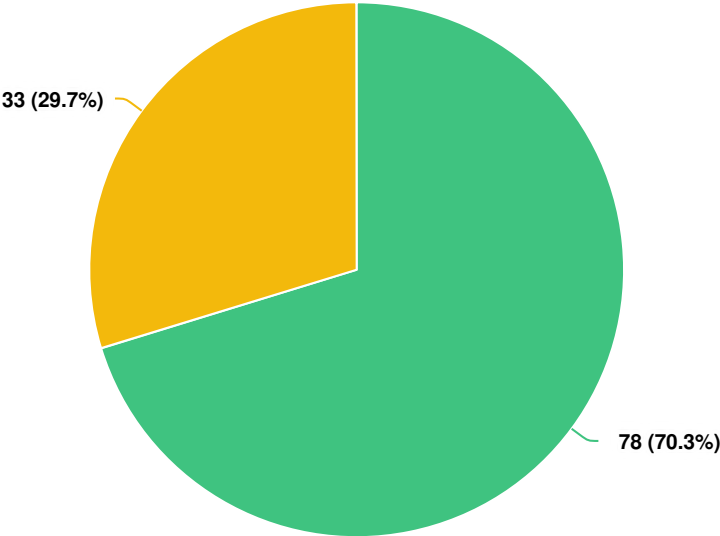
- 1 (Poor) ● 2 (Fair) ● 3 (Okay) ● 4 (Good) ● 5 (Excellent)

Mandatory Question (111 response(s))

Question type: Checkbox Question

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**Do you or anyone in your family/household have accessibility needs?**



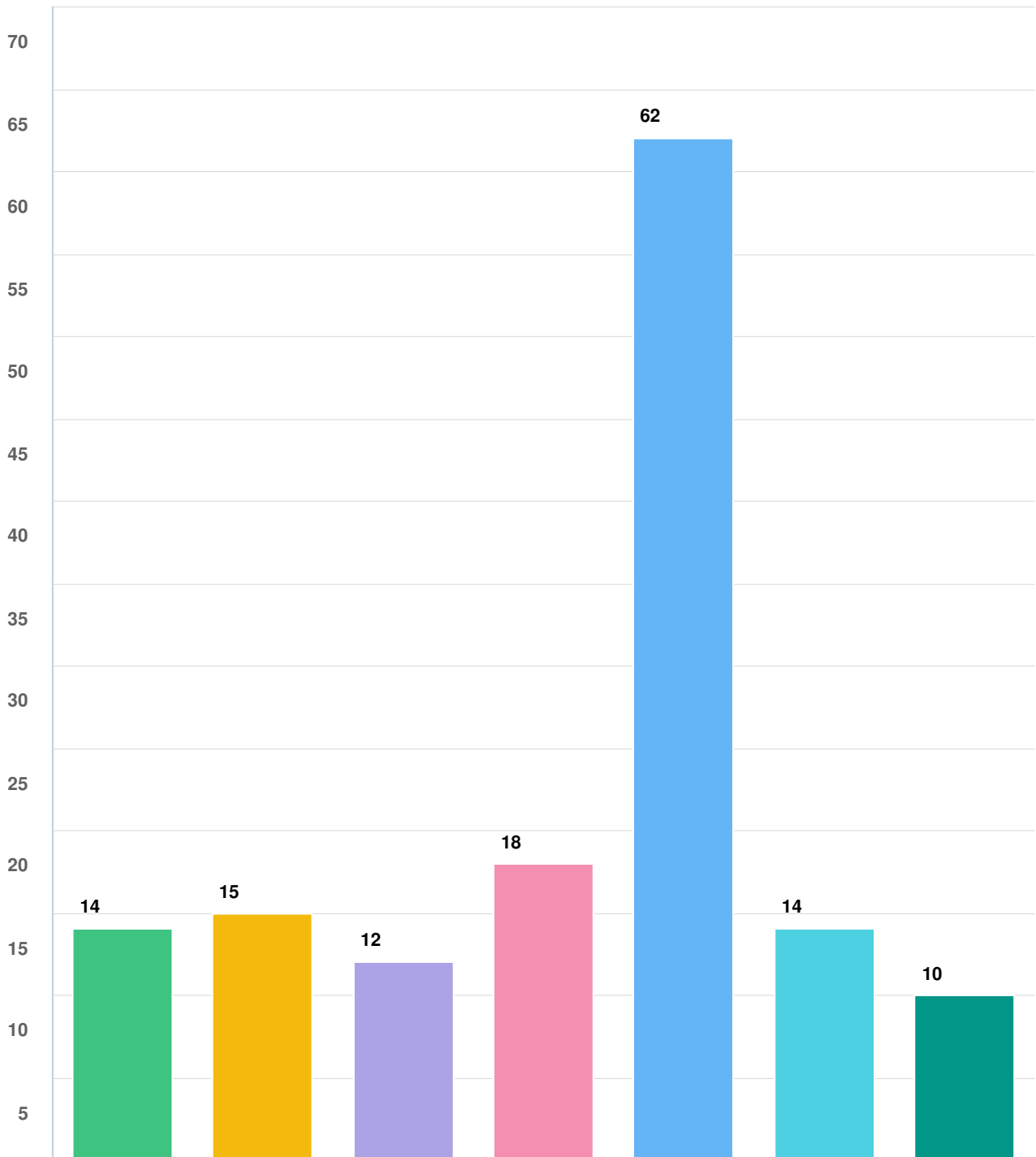
**Question options**

- Yes
- No

*Mandatory Question (111 response(s))*

*Question type: Dropdown Question*

If so, what are the accessibility needs? Please check all that apply:



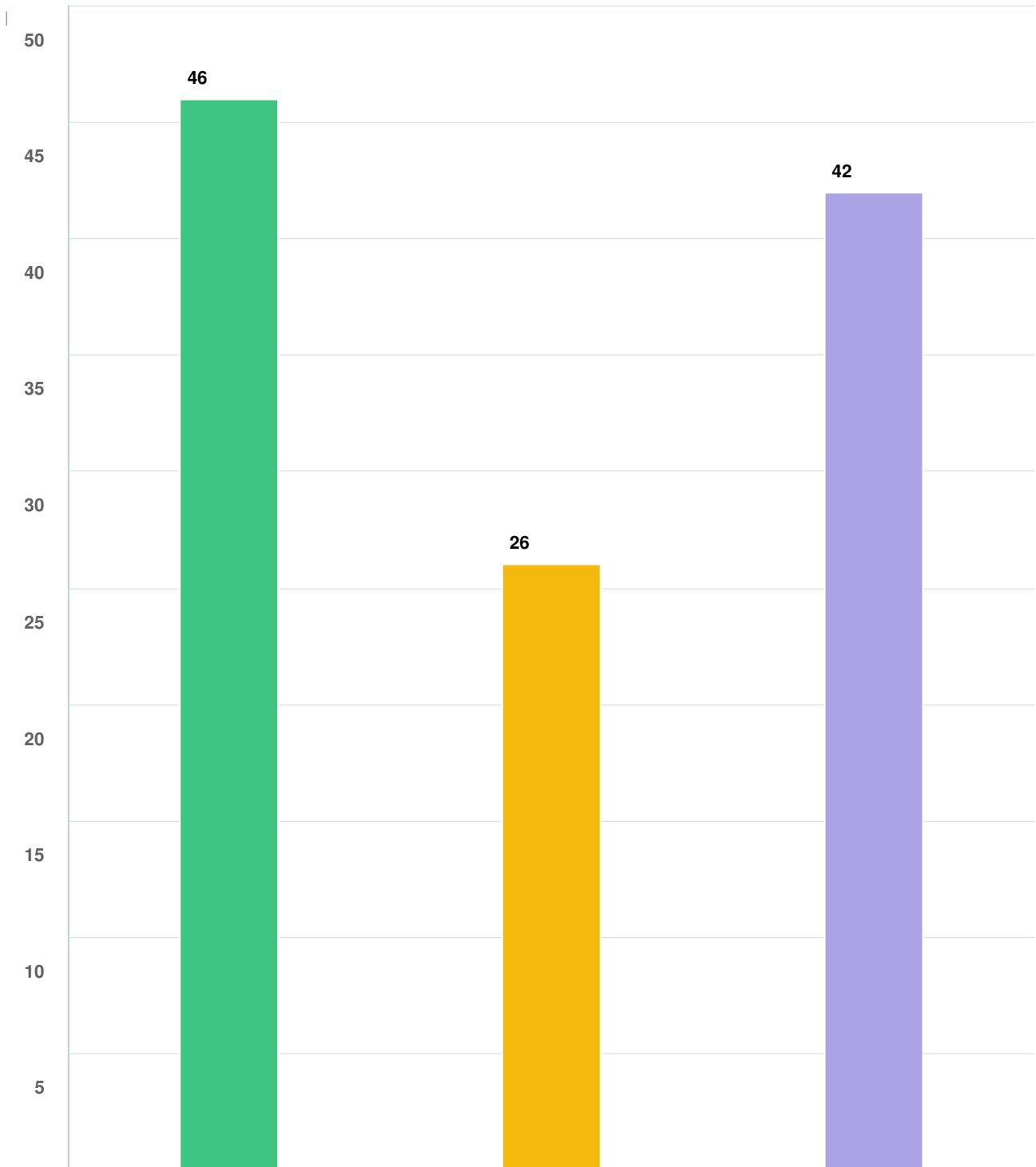
**Question options**

- Auditory/Speech
- Environmental/Sensory
- Learning/Cognitive
- Mental Health & Well-Being
- Physical/Motor/Mobility
- Visual
- Other (please specify)

Mandatory Question (78 response(s))

Question type: Checkbox Question

If you or any members of your family/household have experienced accessibility barriers in the City, please tell us if it was with a service and/or facility. Select all that apply:



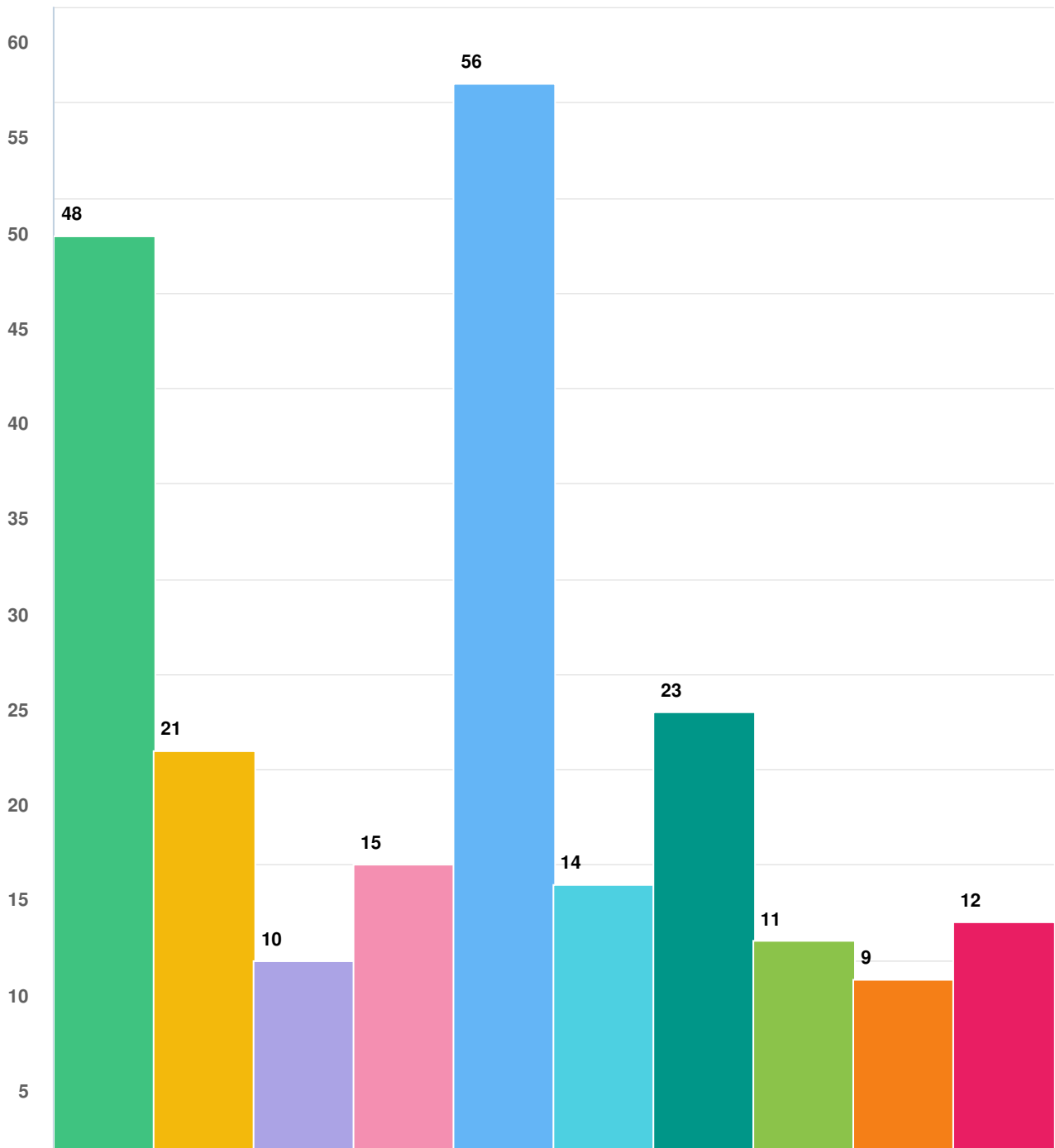
**Question options**

● Facility ● Service ● Other (please specify)

Optional question (86 response(s), 25 skipped)

Question type: Checkbox Question

### What type of accessibility barrier(s) were experienced?



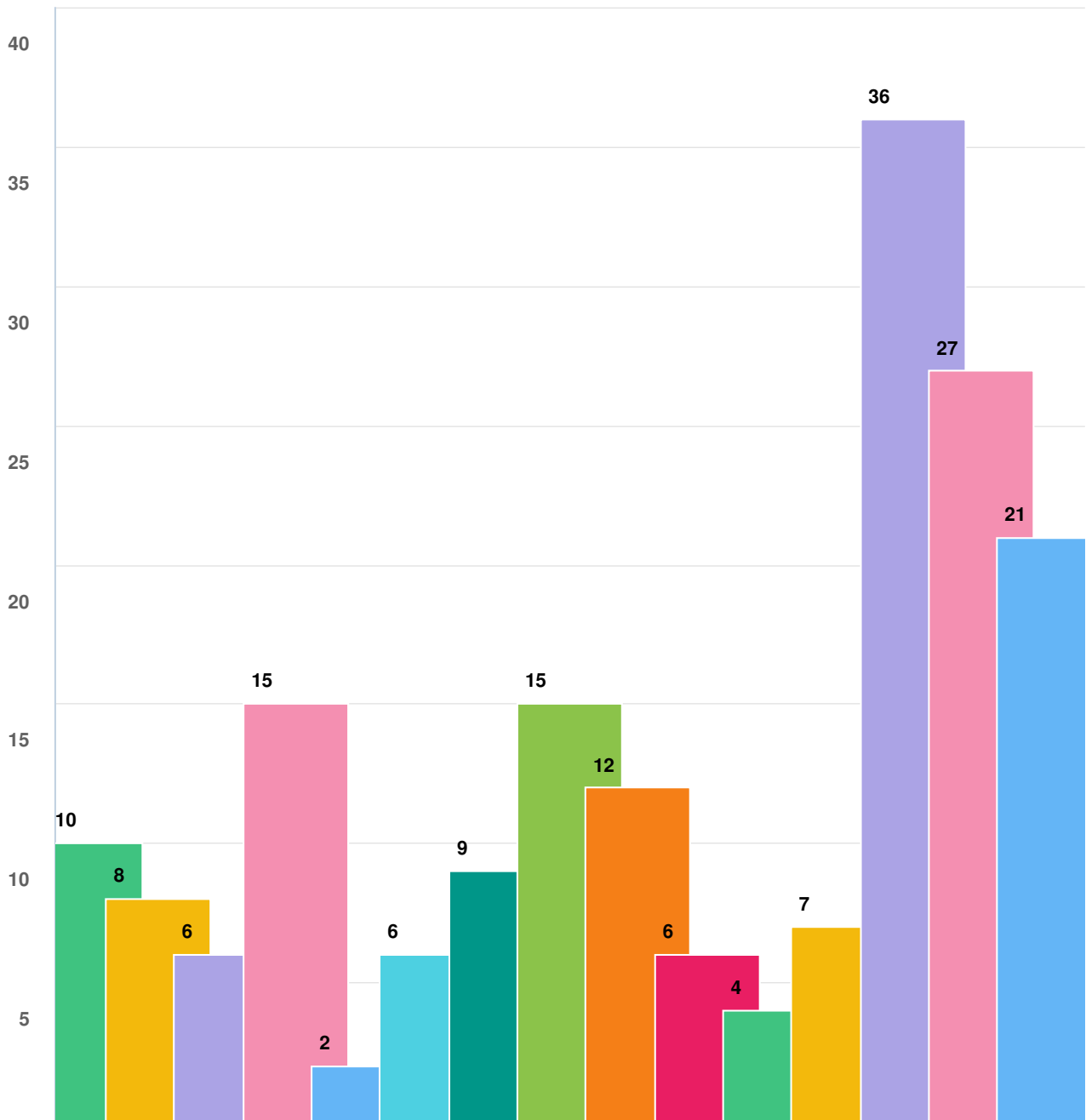
**Question options**

- Architectural, structural or design
- Attitudinal or social
- Emergency planning
- Information and communication
- Physical environment
- Sensory (lights, smells, sounds)
- Service
- Systemic, policy or procedure
- Technology
- Other (please specify)

Optional question (89 response(s), 22 skipped)

Question type: Checkbox Question

If you or any members of your family/household have experienced accessibility barriers at a facility and/or with a service, please select the facilitie(s) below.



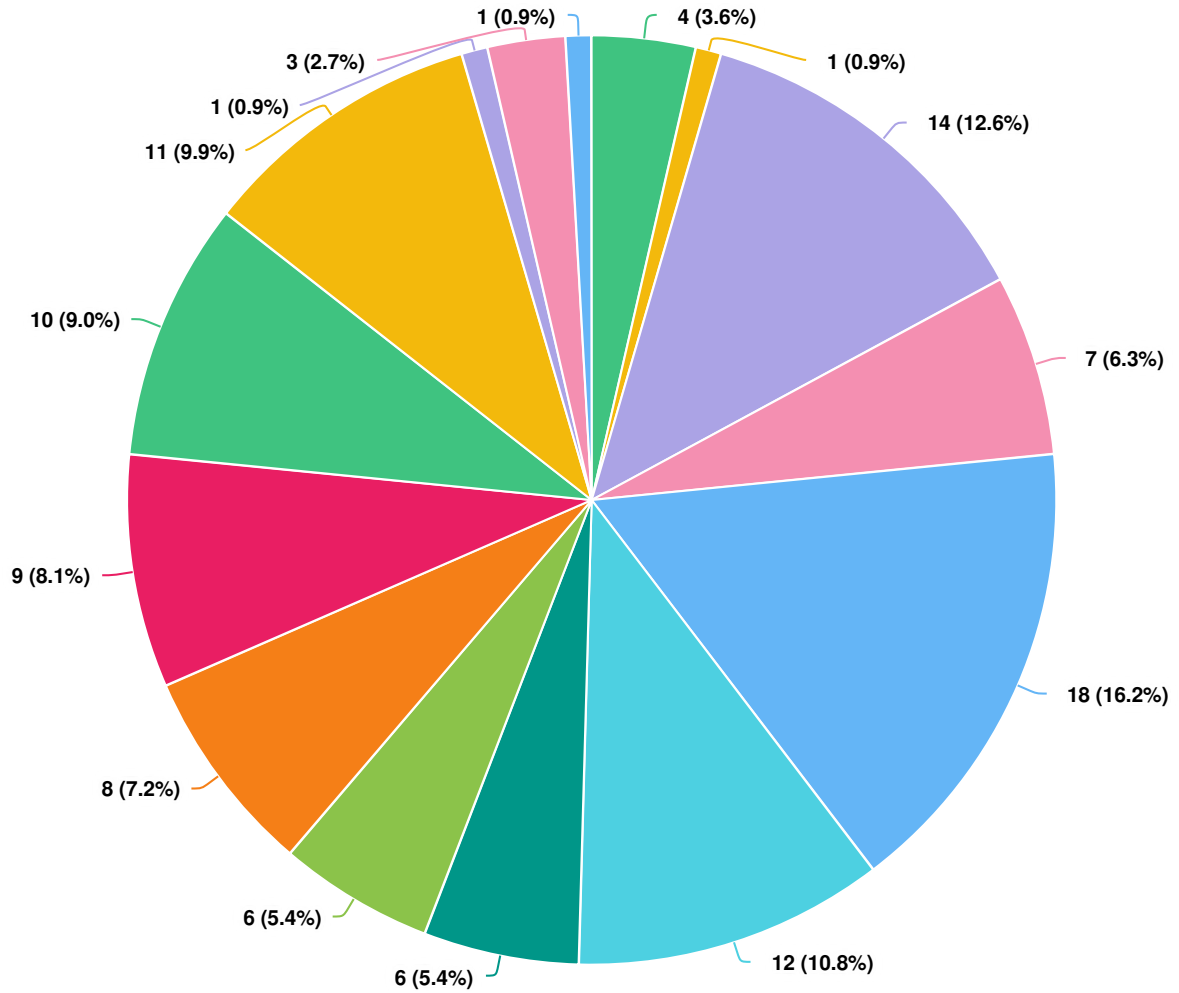
**Question options**

- City Hall    ● Royal LePage Place    ● Jim Lind Arena    ● Johnson Bentley Memorial Aquatic Centre (JBMAC)
- Multi-Sport Dome    ● Lakeview Heights Community Hall    ● Westbank Lions Community Centre
- Westside Seniors Activity Centre    ● Annette Beaudreau Amphitheatre at Memorial Park
- Julia's Junction and Kids Care Spray Park at Westbank Centre Park    ● West Kelowna Skate Park at Memorial Park
- Sports courts and fields    ● Parks, playgrounds and trails    ● Beaches and boat launches    ● Other (please specify)

Optional question (85 response(s), 26 skipped)

Question type: Checkbox Question

## What neighbourhood do you live in?



### Question options

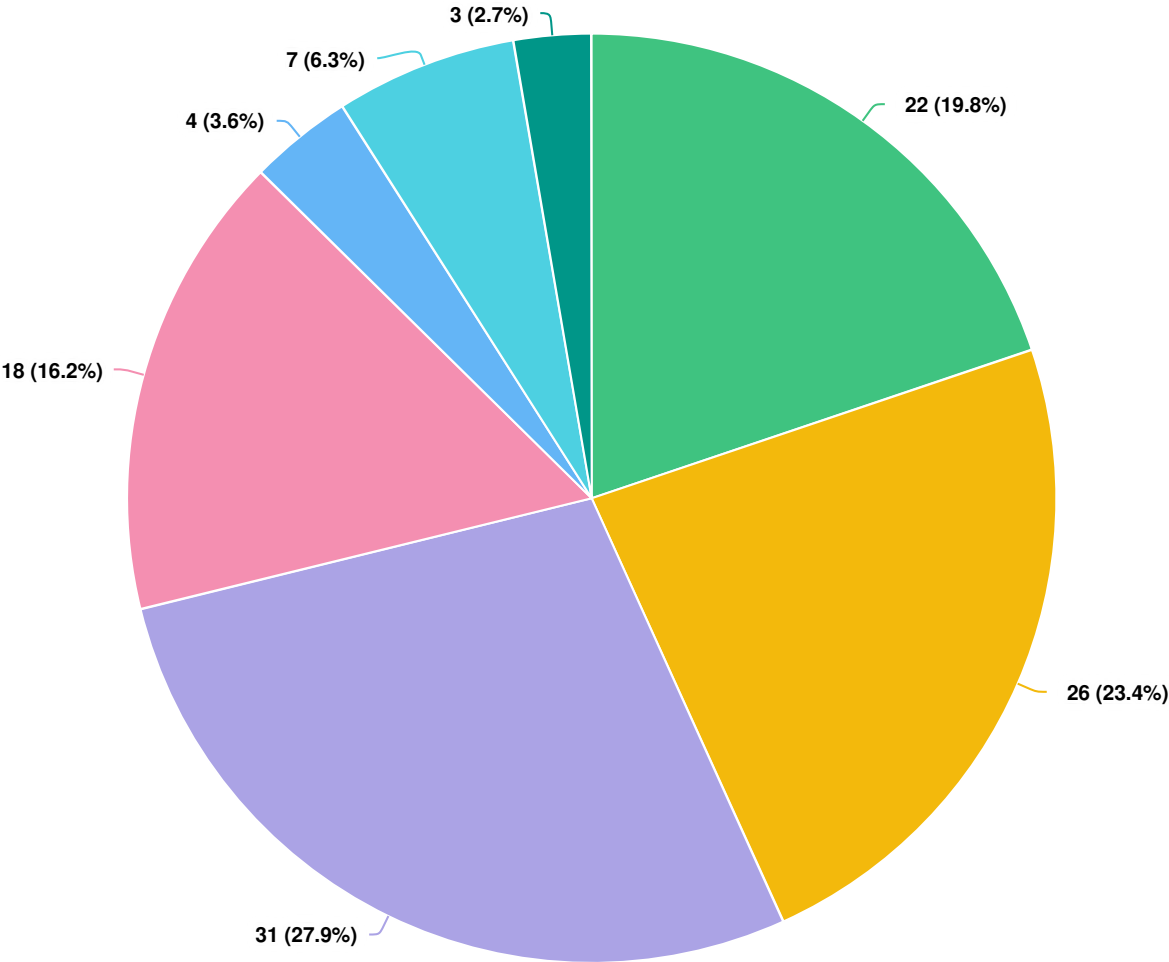
- Boucherie Centre
  Casa Loma
  Glenrosa
  Goats Peak/Gellatly
  Lakeview Heights
  Shannon Lake
- Smith Creek
  South Boucherie
  West Kelowna Estates/Rose Valley
  Westbank
  Westbank Centre
- Westbank First Nation
  Westside Road/Bear Creek Road
  Outside West Kelowna
  Other (please specify)

Mandatory Question (111 response(s))

Question type: Dropdown Question



If you live in West Kelowna, how many years have you lived in the City?



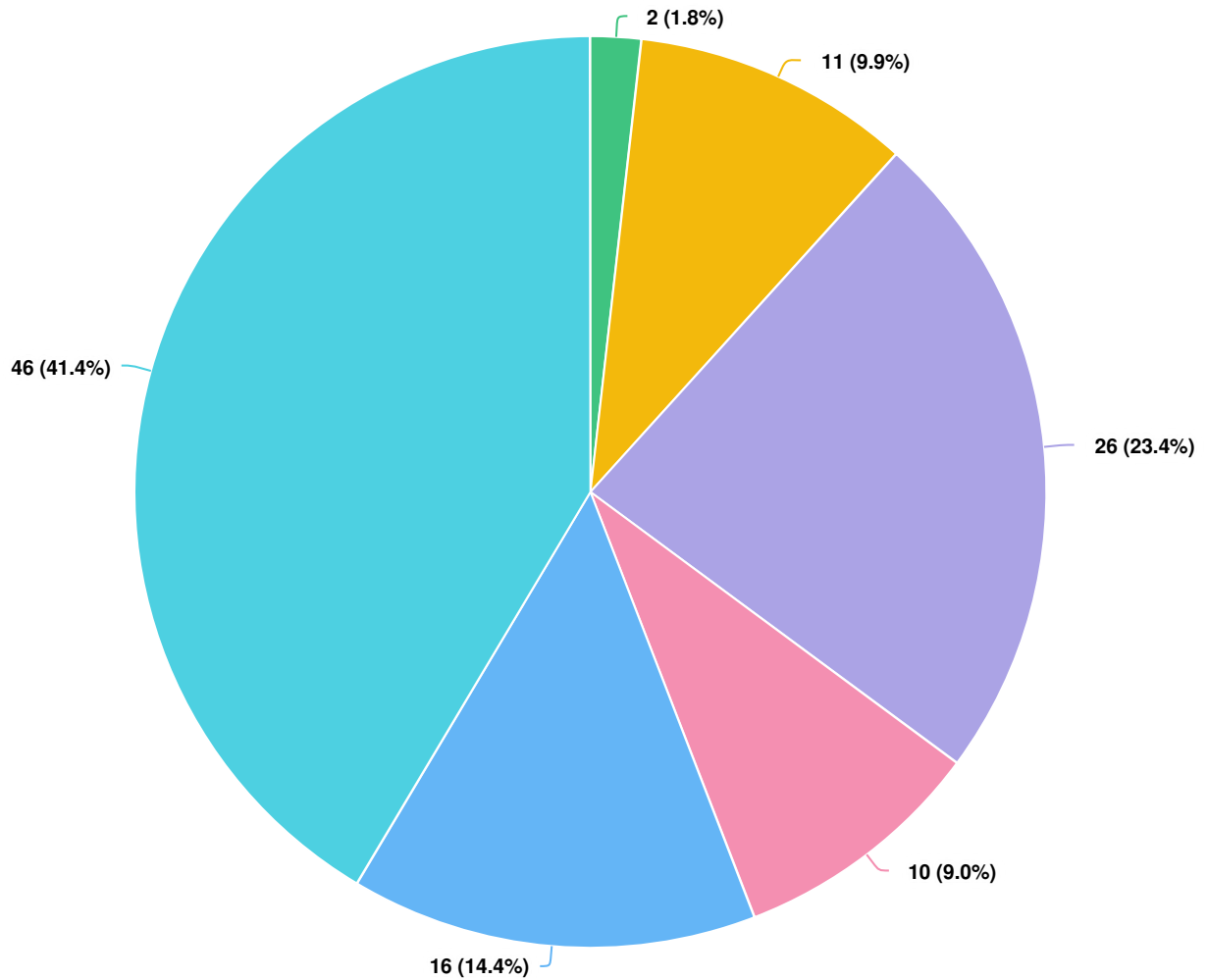
**Question options**

- 0-5 years
- 5-10 years
- 10-20 years
- Over 30 years
- Over 40 years
- Over 50 years
- I live outside West Kelowna

Mandatory Question (111 response(s))

Question type: Radio Button Question

Select your age category:



**Question options**

- 15 to 24 years
- 25 to 34 years
- 35 to 44 years
- 45 to 54 years
- 55 to 64 years
- 65+ years

Mandatory Question (111 response(s))

Question type: Dropdown Question