## Proposal Summary-TUP24-03 EnviroMetal Towing Ltd

## Mayor and council,

The proposal seeks approval for temporary use of 102-1680 Ross Road, West Kelowna, B.C V1Z-1L9 to allow commercial vehicles to park on-site. This interim solution will allow us to operate our office and dispatch from this property, establishing a great central location for our customers.

We are a family run tow truck company based in West Kelowna, servicing from Penticton to Kelowna. We offer Towing services and Roadside assistance as well as off-road recoveries. We established our business in West Kelowna in 2016 with one tow truck and have grown substantially. We are contractors for BCAA and ICBC and actively involved within the community as well as a member of the Greater Westside Board of Trade. We are very proud to be a part of this community, we've had some major accomplishments over the past few years, we were proud to accept the award for Young Entrepreneur in 2021 and last year we accepted the key business award for Environmentally Sustainable Business as well as a title sponsor in this years Westside Daze Car Show. We also worked closely with ICBC in the removal of all the vehicles burned in last year's fire.

We believe since we have moved into this property it has had a benefit to the surrounding area, we keep the inside of our property and the perimeter clean at all times. We replaced the billboard and signage and have also added additional lighting and security cameras for added security and to discourage people from loitering in the area.

We are in good standing with the Landlord and property management as well as neighbouring tenants.

Our goal if the temporary use permit is approved is to continue to run our dispatch and office out of this location. We use our office for our administration staff and a base for our drivers, while they await dispatch for the next job, grab paperwork or come to warm up their lunches. Our office hours are Monday to Friday 9am-5pm, however our trucks operate 24/7. All the vehicles parked on this property are insured and in use at all times.

We have a storage yard on Juliann Road in West Kelowna where we store our safety supplies and equipment and where we store any vehicles or trucks not in use. Having the other yard available to us for storage means at any time the maximum number of vehicles you will see parked at 1680 Ross Road is Ten.

The proposal requests a temporary use term of 3 years with options for renewal depending on future development plans and company growth. We are projecting to outgrow this lease within the 3 years and move on to a larger location.

We will continue to respect the property and the conditions set by the council. We understand that previous Temporary use permits were applied for and that the previous conditions were not met. We reviewed the previous permits and are aware that screening may be something the council recommends, although we believe screening will not help a ton with privacy as we are below road level on Okanagan Hwy and Westgate Road looks

right over the property, however we are willing to do partial screening in the front of the property or meet whatever conditions the council requires.

Allowing temporary commercial vehicle parking on this property is a mutually beneficial solution for the property owner and local businesses. This proposal serves as an interim measure that will benefit the community, make productive use of this property and support economic activity in the area.

Thank you for taking the time to review this and for your consideration,

Sincerely,

Jessica Fagan Owner EnviroMetal Towing Ltd.

Marlon Fagan Manager EnviroMetal Towing Ltd.

Property Address 102-1680 Ross Road West Kelowna B.C V1Z-1L9