

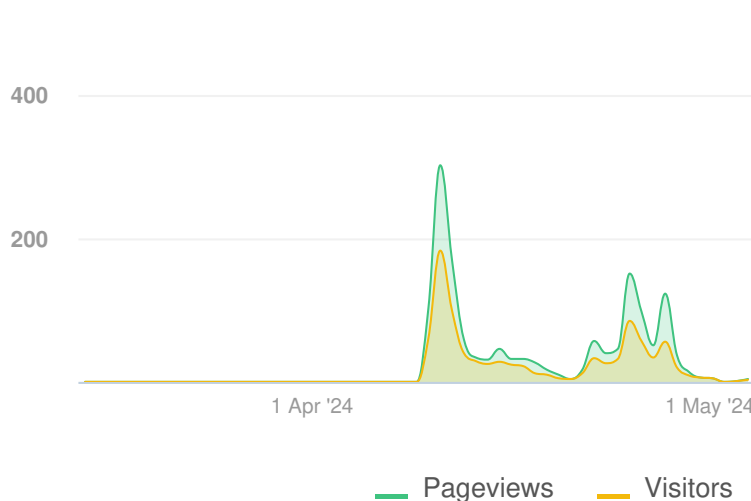
Project Report

Engage West Kelowna

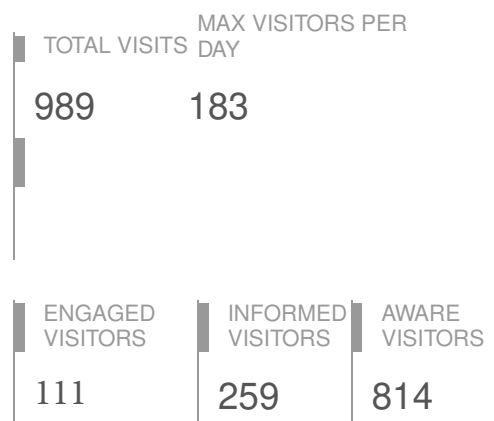
Help us create the West Kelowna Accessibility Plan!



Visitors Summary



Highlights



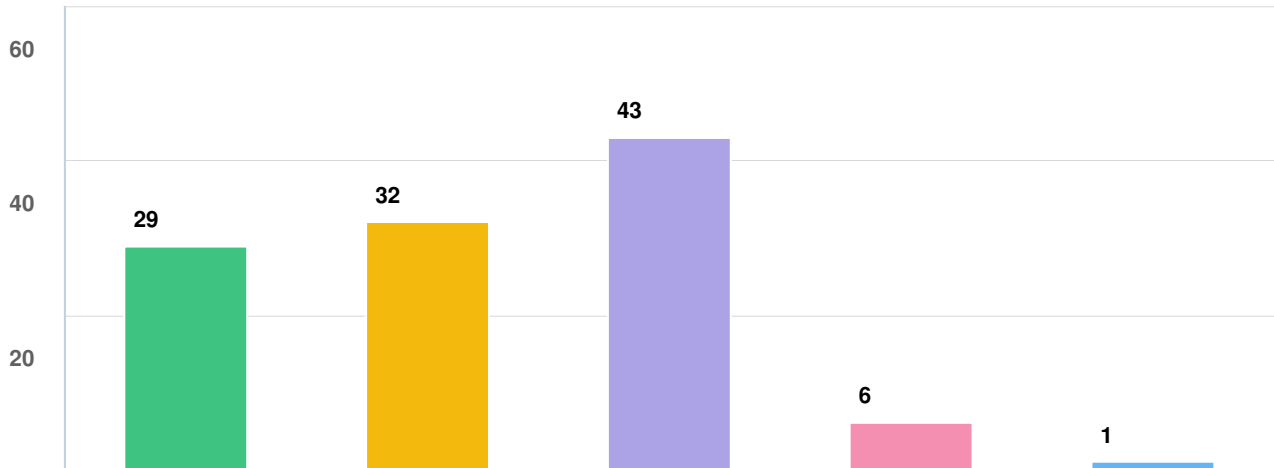
Aware Participants		Engaged Participants			
814		111			
Aware Actions Performed		Engaged Actions Performed			
Participants		Registered	Unverified	Anonymous	
Visited a Project or Tool Page	814				
Informed Participants		Contributed on Forums			
259					
Informed Actions Performed		Participated in Surveys			
Participants					
Viewed a video	0	Contributed to Newsfeeds			
Viewed a photo	0				
Downloaded a document	0	Participated in Quick Polls			
Visited the Key Dates page	5				
Visited an FAQ list Page	0	Posted on Guestbooks			
Visited Instagram Page	0				
Visited Multiple Project Pages	151	Contributed to Stories			
Contributed to a tool (engaged)	111				
		Asked Questions			
		Placed Pins on Places			
		Contributed to Ideas			

ENGAGEMENT TOOL: SURVEY TOOL

Accessibility Plan Survey

Visitors 366	Contributors 96	CONTRIBUTIONS 111
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On a scale of 1–5 (5 = excellent and 1 = poor), how would you rate the City of West Kelowna’s accessibility? Choose one:



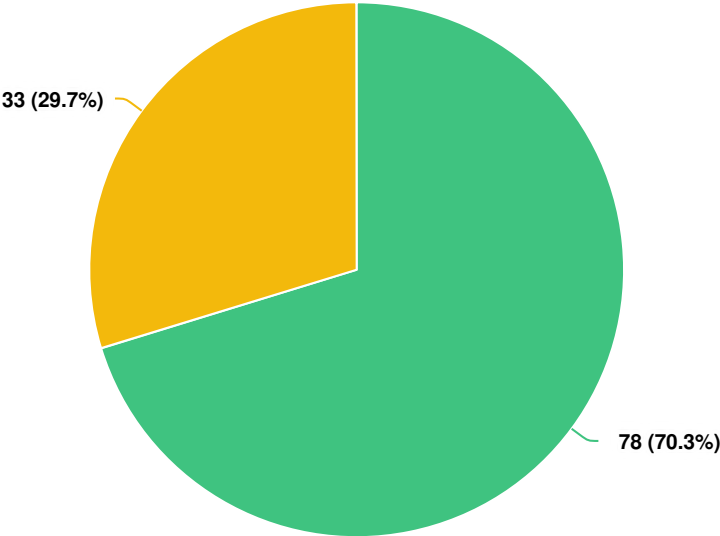
Question options

- 1 (Poor) ● 2 (Fair) ● 3 (Okay) ● 4 (Good) ● 5 (Excellent)

Mandatory Question (111 response(s))

Question type: Checkbox Question

Do you or anyone in your family/household have accessibility needs?



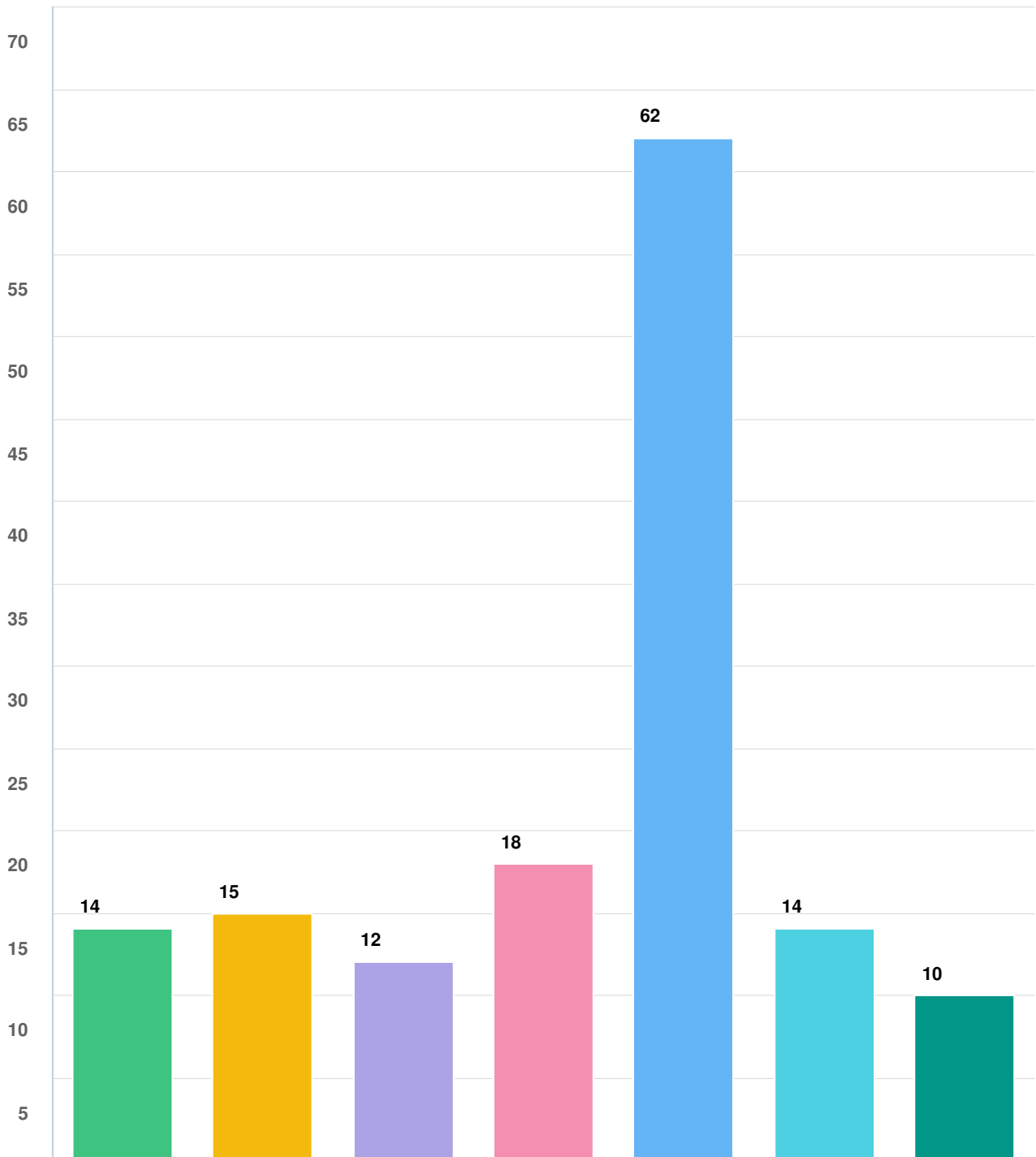
Question options

- Yes
- No

Mandatory Question (111 response(s))

Question type: Dropdown Question

If so, what are the accessibility needs? Please check all that apply:



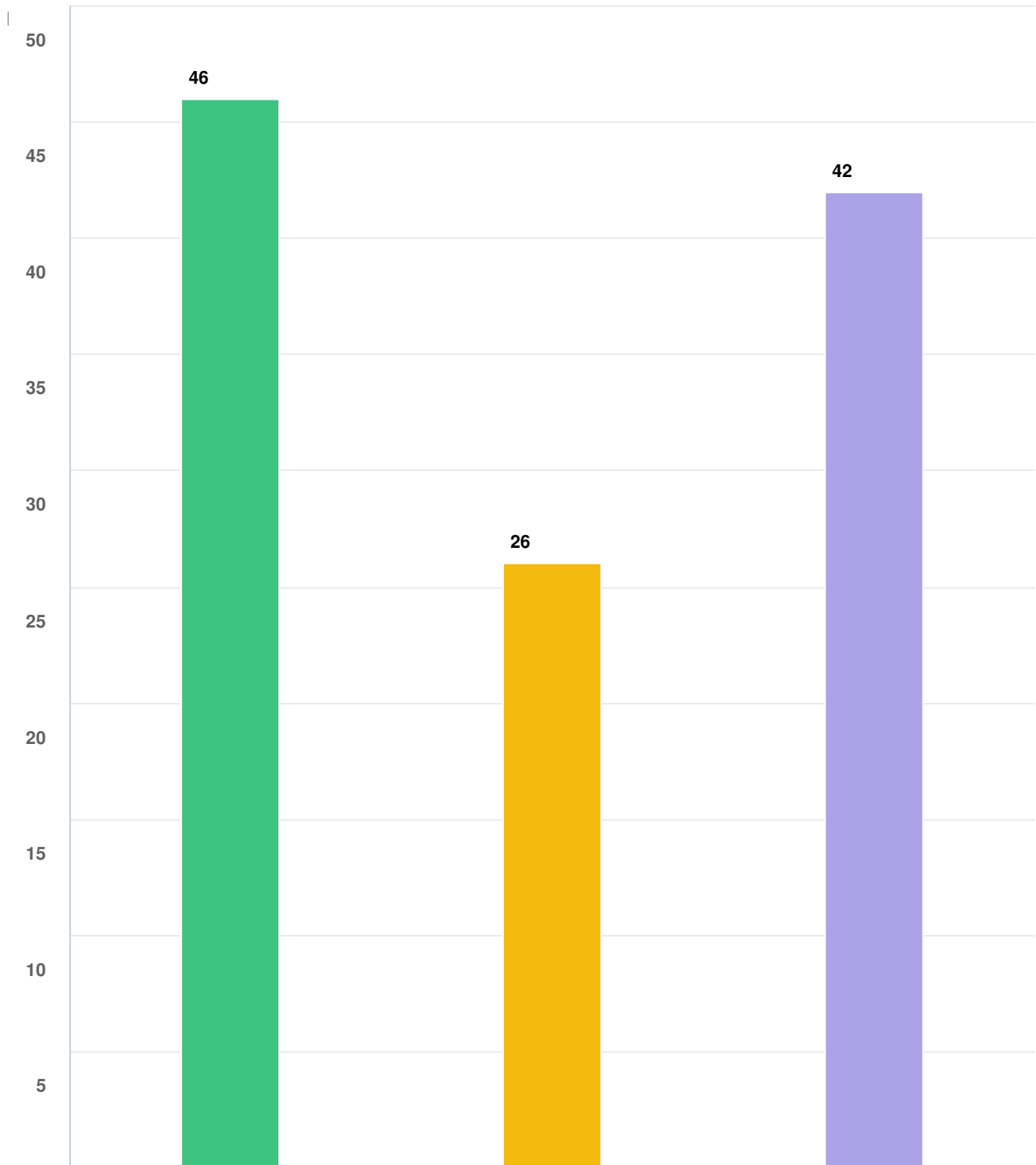
Question options

- Auditory/Speech
- Environmental/Sensory
- Learning/Cognitive
- Mental Health & Well-Being
- Physical/Motor/Mobility
- Visual
- Other (please specify)

Mandatory Question (78 response(s))

Question type: Checkbox Question

If you or any members of your family/household have experienced accessibility barriers in the City, please tell us if it was with a service and/or facility. Select all that apply:



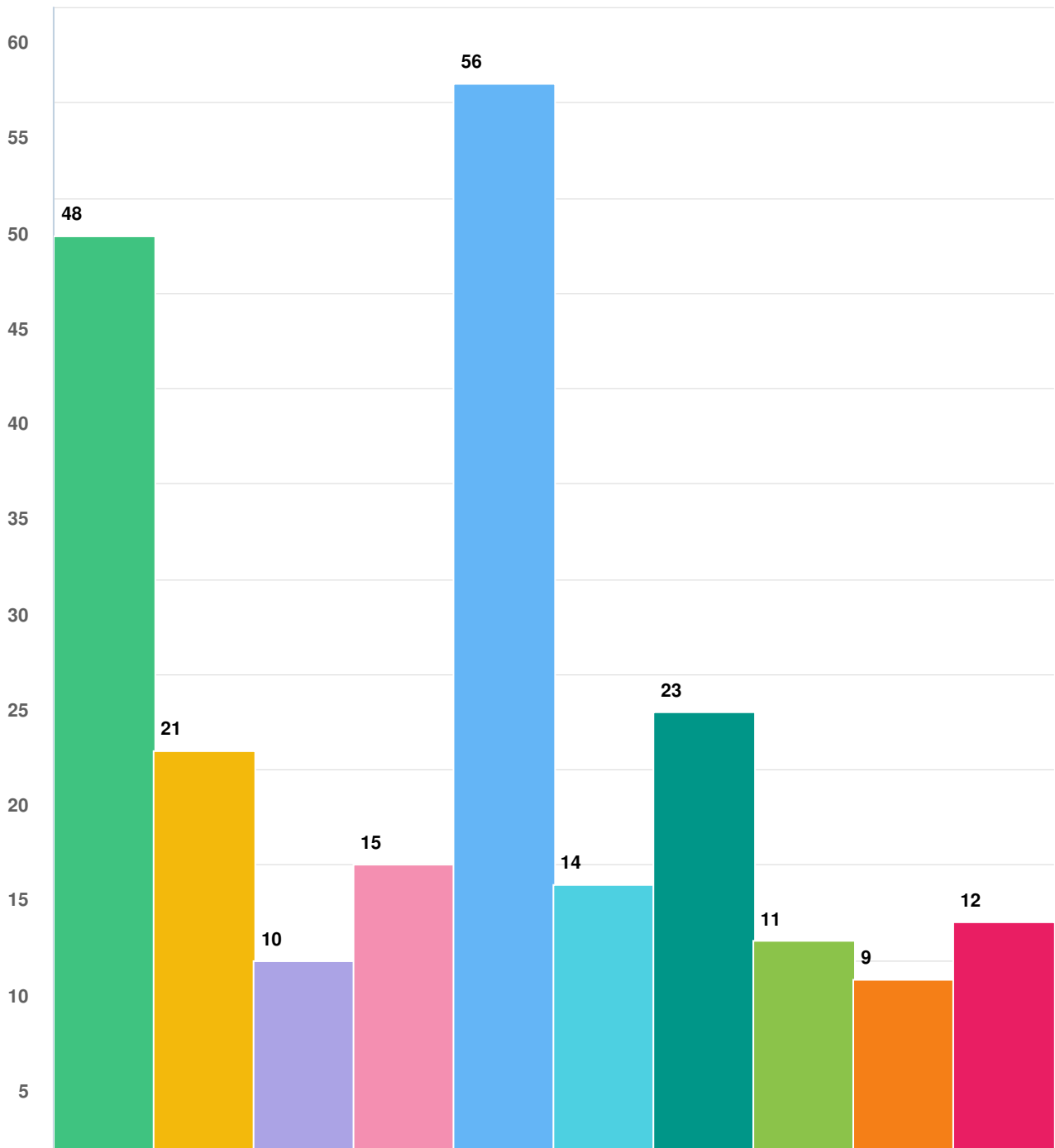
Question options

● Facility ● Service ● Other (please specify)

Optional question (86 response(s), 25 skipped)

Question type: Checkbox Question

What type of accessibility barrier(s) were experienced?



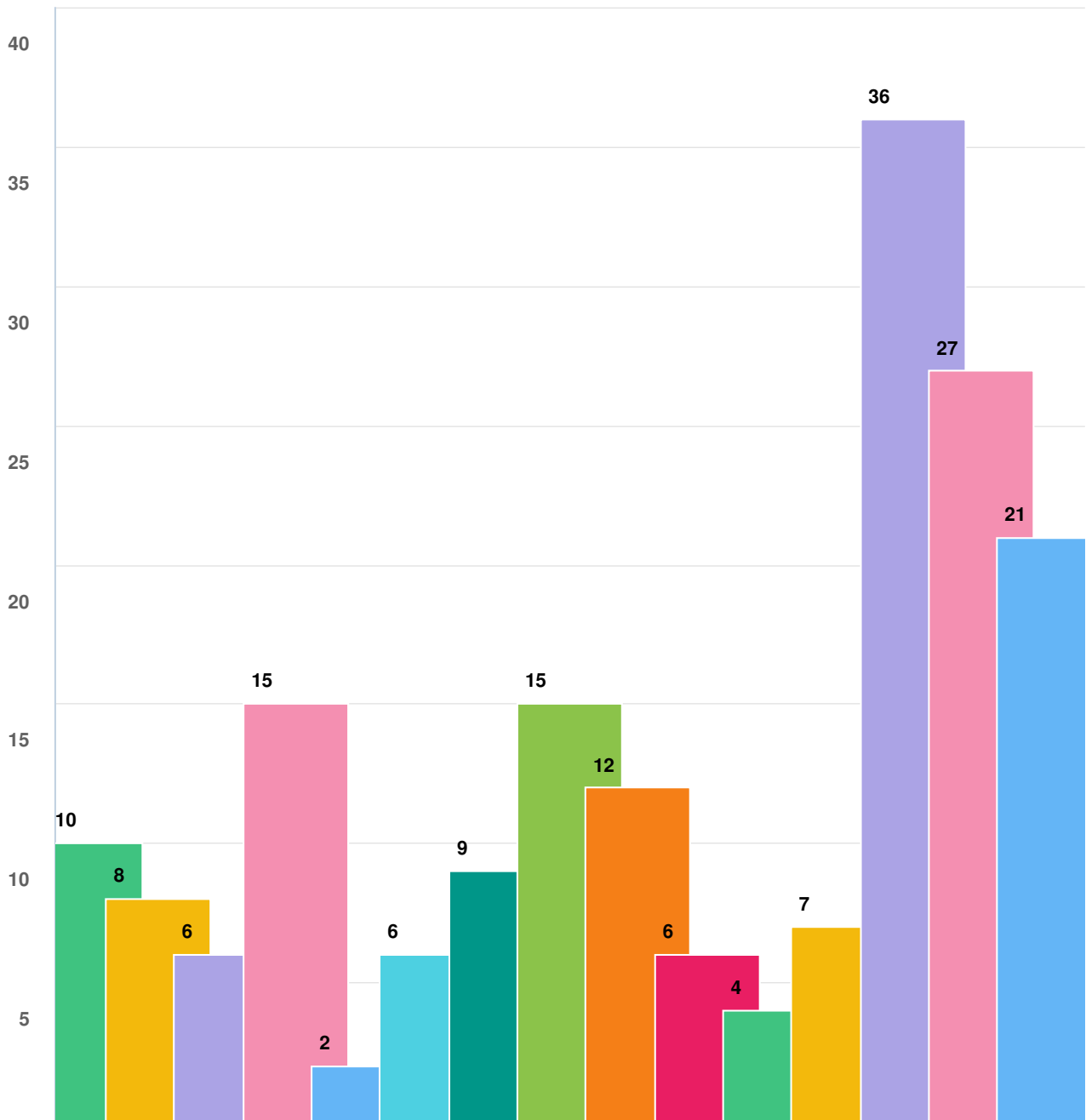
Question options

- Architectural, structural or design
- Attitudinal or social
- Emergency planning
- Information and communication
- Physical environment
- Sensory (lights, smells, sounds)
- Service
- Systemic, policy or procedure
- Technology
- Other (please specify)

Optional question (89 response(s), 22 skipped)

Question type: Checkbox Question

If you or any members of your family/household have experienced accessibility barriers at a facility and/or with a service, please select the facilitie(s) below.



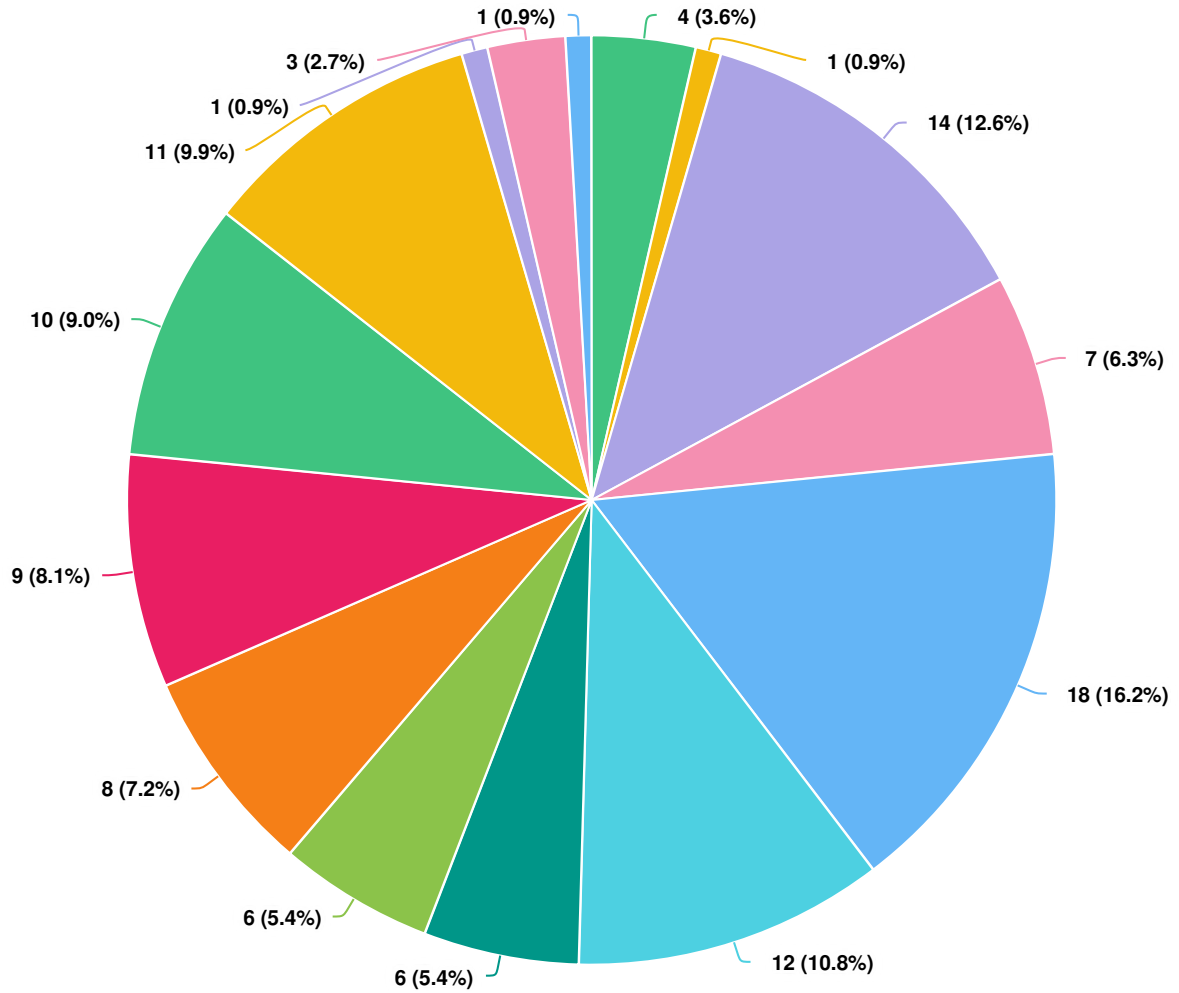
Question options

- City Hall ● Royal LePage Place ● Jim Lind Arena ● Johnson Bentley Memorial Aquatic Centre (JBMAC)
- Multi-Sport Dome ● Lakeview Heights Community Hall ● Westbank Lions Community Centre
- Westside Seniors Activity Centre ● Annette Beaudreau Amphitheatre at Memorial Park
- Julia's Junction and Kids Care Spray Park at Westbank Centre Park ● West Kelowna Skate Park at Memorial Park
- Sports courts and fields ● Parks, playgrounds and trails ● Beaches and boat launches ● Other (please specify)

Optional question (85 response(s), 26 skipped)

Question type: Checkbox Question

What neighbourhood do you live in?



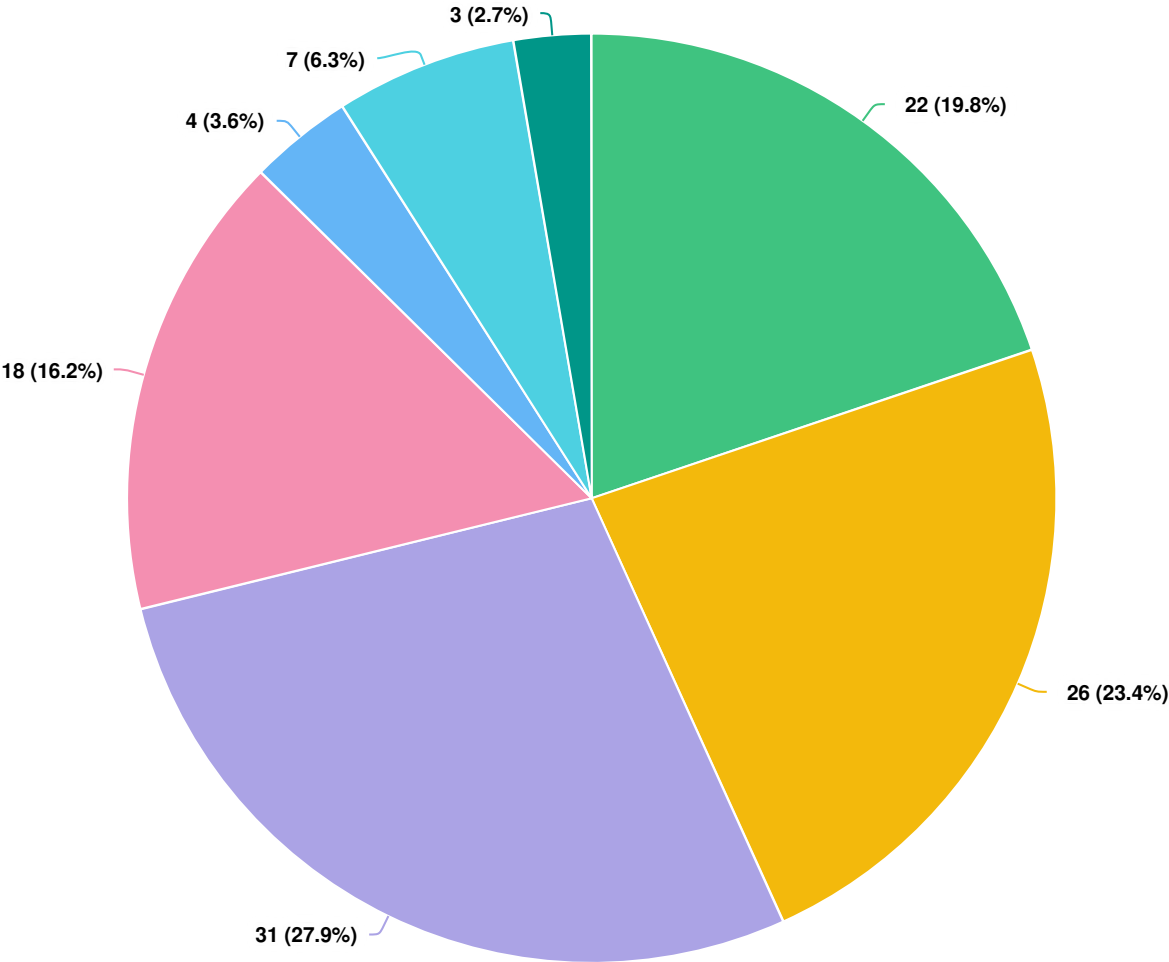
Question options

- Boucherie Centre
 ● Casa Loma
 ● Glenrosa
 ● Goats Peak/Gellatly
 ● Lakeview Heights
 ● Shannon Lake
- Smith Creek
 ● South Boucherie
 ● West Kelowna Estates/Rose Valley
 ● Westbank
 ● Westbank Centre
- Westbank First Nation
 ● Westside Road/Bear Creek Road
 ● Outside West Kelowna
 ● Other (please specify)

Mandatory Question (111 response(s))

Question type: Dropdown Question

If you live in West Kelowna, how many years have you lived in the City?



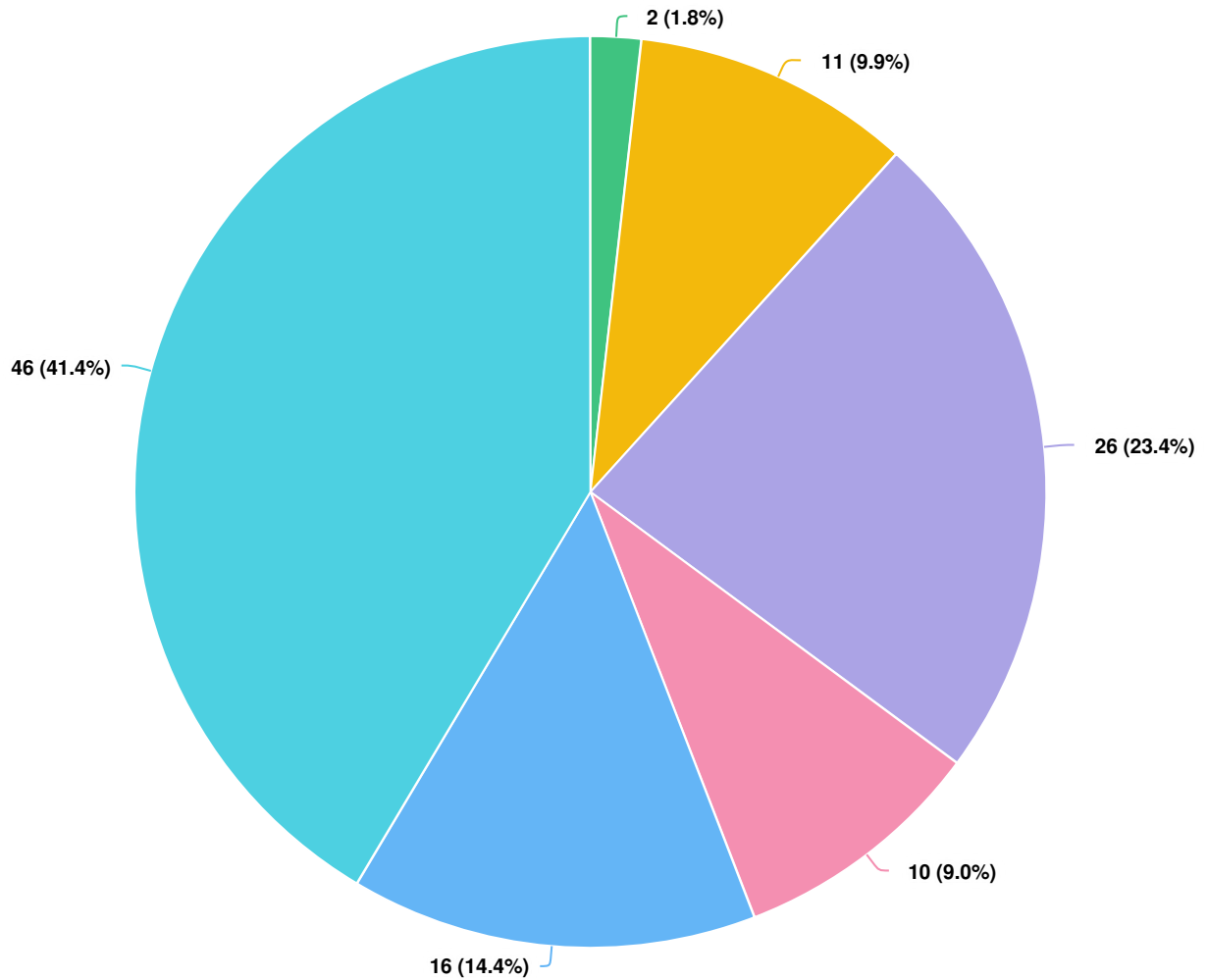
Question options

- 0-5 years
- 5-10 years
- 10-20 years
- Over 30 years
- Over 40 years
- Over 50 years
- I live outside West Kelowna

Mandatory Question (111 response(s))

Question type: Radio Button Question

Select your age category:



Question options

- 15 to 24 years
- 25 to 34 years
- 35 to 44 years
- 45 to 54 years
- 55 to 64 years
- 65+ years

Mandatory Question (111 response(s))

Question type: Dropdown Question