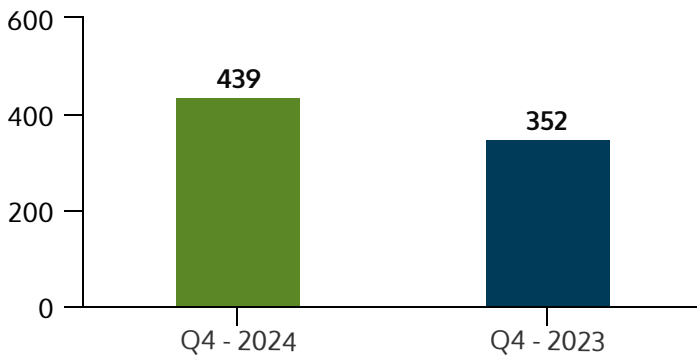


Bylaw Services Q4 - 2024

Bylaw - Calls for Service

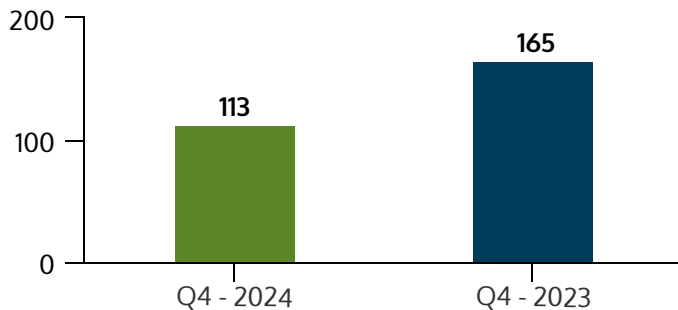


- In Q4, Bylaw opened 439 new investigations. By end of Q4, 49 files remain active.
- 127 Bylaw Notices issued. (61 Tickets, and 66 Warnings)
- Staffing: 4 Bylaw Officers, 1 CSO. 5 days/week Nov - Dec.
- Bylaw and CSO assisted multiple CWK departments with document service (64), and investigations (8).
- 2024 YTD: 3 Adjudication Hearings - 2 Tickets upheld
- 2024 YTD: 1,923 Bylaw Investigations (2023 YTD - 2,236)
- 2024 YTD: 333 Bylaw Tickets, 0 court fines, 2 Repeat Nuisance Fees. (2023 YTD - 398 Tickets, 4 Court Fines, 8 Repeat Nuisance).
- 2024 YTD: 3 Contracted Clean Ups (2023 YTD - 7)
- 2024 YTD: 3 Compliance Agreements (2023 YTD - 4)



- Traffic Bylaw (147)
- Asst. other CWK Dept./Outside Agency (75)
- Good Neighbour (61)
- Parks & Public Spaces (34)
- Solid Waste Management (32)
- Zoning (17)
- Other (16)
- Signs (16)
- Business Licensing (14)
- Secondary Suites (10)
- Building Regulations (7)
- Fire (5)
- Short Term Accommodation (5)

Community Support Officer (CSO) - Calls for Service



- Q4 - Number of unhoused individuals: 70-76 (Q3: 69-75)
- CSO continues to meet and collaborate weekly with community providers such as the Coordinated Outreach Circle, the Hub, and Shelter CAA.
- CSO and Bylaw continued proactive daily patrols at some focus areas, and document their attendance and findings in rolling files.



- Encampments/Community Clean up (62)
- Proactive Patrols/ Engagements (37)
- Request for Patrols (14)