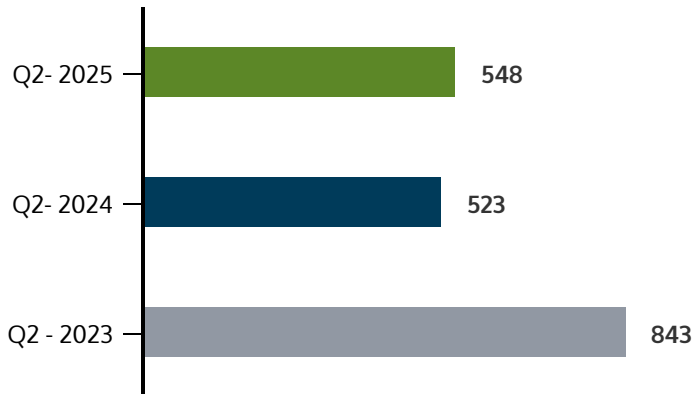


Bylaw Services Q2 - 2025

Bylaw - Calls for Service

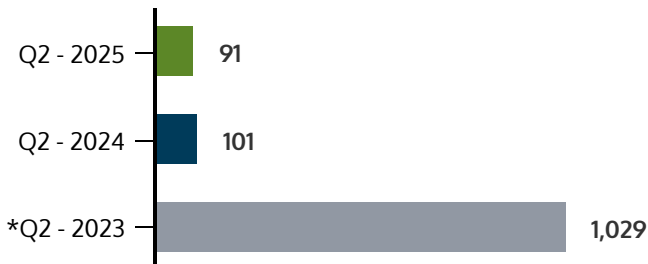


- In Q2, Bylaw opened 548 new investigations. By end of Q2, 84 files remain active.
- 164 Bylaw Notices issued. (78 Tickets, 85 Warnings, and 1 MTI)
- Approx. 138 letters sent to residents in Q2 for bylaw education and enforcement purposes. (Q1 and Q2= 230)
- Bylaw transitioned to a 7 day work week in June. Current staff: 4 Bylaw Officers, 2 CSO. (2 Bylaw Officers and 1 CSO per shift.)
- Parks and public spaces calls increased as Officer's assist with unhoused during CSO holiday coverage.



- Traffic Bylaw (190)
- Good Neighbour (147)
- Parks & Public Spaces (58)
- Assist other CWK Dept. (44)
- Zoning (22)
- Signs (18)
- Solid Waste Management (17)
- Business Licensing (12)
- Other (12)
- Building Regulations (11)
- Short Term Rentals (8)
- Secondary Suites (6)
- Fire (3)

Community Support Officer (CSO) - Calls for Service



- Q2 - Number of unhoused individuals: 80-85 (Q1: 80-85)
- CSO and Bylaw continued proactive daily patrols and clean ups at focus areas, with assistance by CWK RCMP.
- Matt Hardman joined Bylaw Services in June as our 2nd Bylaw CSO Officer.
- CSO Officers address unhoused concerns, and when able, cover general bylaw calls for service.
- *Q2 - 2023 CSO call comparison: Data entry changes for CSO calls for service took effect in Q4 - 2023.



- Encampments/Community Clean up (56)
- Proactive Patrols/ Engagements (25)
- Request for Patrols (10)