

# 2313 Bartley Road Shelter



## What is happening?

BC Housing is submitting a Temporary Use Permit (TUP) application to the City of West Kelowna to provide a modular shelter at 2313 Bartley Road.

This temporary shelter will replace the current shelter operating at West Kelowna United Church and provide safe, secure homes for people experiencing homelessness in West Kelowna.

Turning Points Collaborative Society will be the operator. Those staying at Bartley Road will have access to:

- 24/7 staff support
- meal services
- storage
- facilities
- security
- resident support including referrals to community services

## Who will be staying here?

Guests staying here will be West Kelowna residents, currently staying at West Kelowna United Church.

The majority of these shelter guests have been staying at the church since December 2020.



## Why is this needed?

The temporary shelter at West Kelowna United Church is the only one in West Kelowna and has recently sold. Without alternative housing, people currently using the shelter will be homeless.

The COVID-19 pandemic has put an increased strain on shelters with them having to lower capacity limits.

The City of West Kelowna and Westbank First Nations recorded 72 people experiencing homelessness during the last Point-in-Time survey in 2018.

## What is being done to ensure the safety of residents, staff and neighbors?

We are committed to working with the community and our partners, including the City of West Kelowna, Interior Health, and Turning Points to foster a safe and inclusive environment for everyone.

**Staffing:** Staff will be on-site 24/7 to support residents to manage building operations and be available to respond to concerns in a timely manner. During daytime hours several staff will be on hand, including an on-site supervisor, janitor, and security staff.

**Safety and Security:** Staff will be on-site 24/7 to respond to any concerns that may arise, working both inside the building and patrolling the exterior to ensure everyone's safety and security.

**Clean Team:** Turning Points will coordinate a clean team to conduct regular sweeps of property and immediate area.

**Community Advisory Committee (CAC):** A CAC will be established to mitigate and address any related concerns. Representatives would include BC Housing, City of West Kelowna, Turning Points, community organizations and neighbourhood representatives.

**Experience:** Turning Points has over 50 years of extensive experience providing services and housing to people experiencing or at risk of experiencing homelessness in the Okanagan.

**Public Health:** This site will follow the Public Health guidelines and every effort is made to protect the safety of the people experiencing homelessness, support staff, and members of the surrounding community.

## How will you involve the community moving forward?

- We will be involving the community throughout the process.
- We will be creating a Community Advisory Committee to which neighbours will be invited to apply to be a part of closer to opening.
- Community members can participate at the City Council meeting early summer where the TUP application will be considered.



## Who to contact



- For questions related to BC Housing please contact:  
[communityrelations@bchousing.org](mailto:communityrelations@bchousing.org) or visit [letstalkhousingbc.ca/west-kelowna-bartley](http://letstalkhousingbc.ca/west-kelowna-bartley)
- If you have questions about future operations of the shelter project, please contact contact Turning Points at:  
[info@turningpoints.ngo](mailto:info@turningpoints.ngo)
- For any question related to the municipal process please contact the City of West Kelowna at:  
[Jen.Kanters@westkelownacity.ca](mailto:Jen.Kanters@westkelownacity.ca)