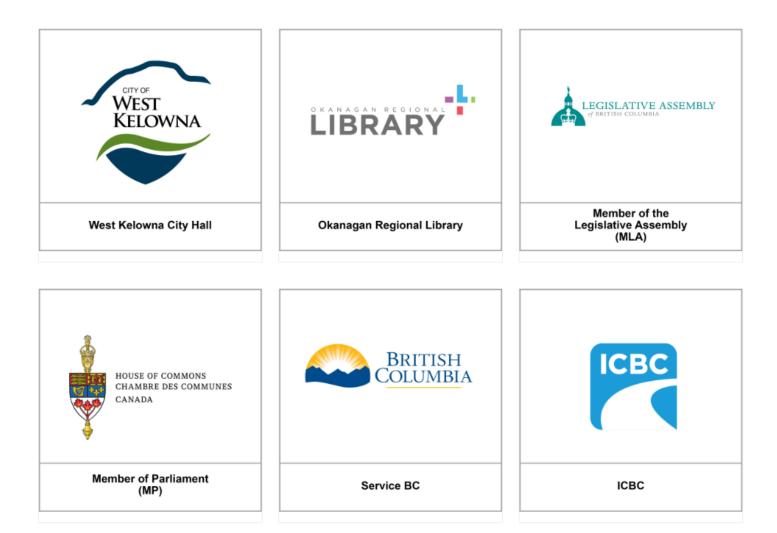
- INSIDE THE NEW WEST KELOWNA CITY HALL/LIBRARY BUILDING -

Coming soon! The City Hall/Library Building is due to open shortly. Sign up to receive updates at westkelownacity.ca/subscribe.

3731 Old Okanagan Highway, West Kelowna, BC, V4T 0G7



West Kelowna City Hall



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Subscribe for updates

As of April 19, 2024

We're On The Move!

West Kelowna City Administration is moving to it's first purpose-built City Hall building during the months of April and May 2024.

In addition to the City's Administration moving, there are five other organizations that will also begin service in the new City Hall/Library building in different phases through the spring/summer.

This purpose of this table is to advise the public of the start of service in the new building for all six organizations as they become ready to serve the public.

Staff will provide Council with a project update at the Tuesday, April 23, 2024 Regular Council Meeting:

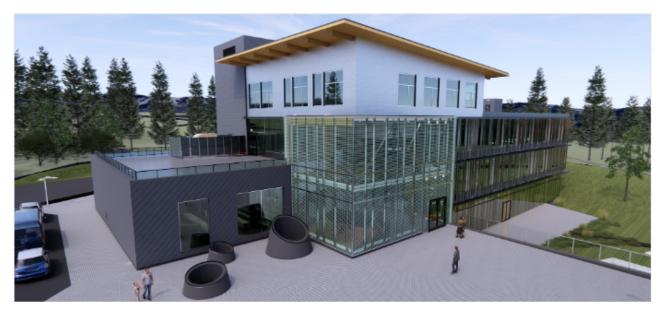
- Read the April 23, 2024 Report to Council
- Watch the April 23, 2024 Council Meeting webcast archive

Existing City Hall REMAINS OPEN UNTIL FURTHER NOTICE

Facility Location	Facility Status	What's New	Until Further Notice
The existing City Hall at Mt. Boucherie Community Centre 2760 Cameron Road West Kelowna, BC V1Z 2T6	COPEN The public continues to go to the existing City Hall building until further notice. Business hours remain unchanged: 8:30 a.m. to 4:30 p.m. Monday to Friday, except statutory holidays.	Changes to service will be posted in this column once confirmed. All departments listed below remain of service to the public: • Building and Business Licensing • Bylaw • Communications and Engagement • Development Services (planning and development applications, etc.) • Engineering Services • Finance (property taxes, utility billing, etc.) • Mayor and Council • Recreation and Culture	At this time, no changes to front counter services at the existing City Hall have occurred. For all meetings in Council Chambers, please visit westkelownacity.ca/cityhallandlibrary How to stay informed about changes to service: • Call: 778-797-1234 • Email: info@westkelownacity.ca • Click: westkelownacity.ca

New City Hall/Library Building

Facility Location	Facility Status	What's New	Until Further Notice
NEW - City Hall/Library Building located at:	CLOSED	Changes to service will be posted in this column once confirmed.	At this time, no changes to front counter services at the existing
Floors 1, 2 and 3 3731 Old Okanagan Hwy	City administrative staff are moving into the new building,	commed.	City Hall (2760 Cameron Road, West Kelowna) have occurred.
West Kelowna, BC V4T 0G7	which is being prepared for public service.		For all meetings in Council Chambers, please visit westkelownacity.ca/cityhallandlibrary
WEST	Until further notice, the new building remains closed.		,, ,, ,, ,, ,, ,, ,
KELOWNA			



City Hall/Library Building Rendering

Background updates and documents

Take a look inside! - November 2023

Okanagan Regional Library webpage



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As of April 19, 2024

Coming soon!



Okanagan Regional Library information:



orl.bc.ca/hours-locations/westbank

New City Hall/Library Building OKANAGAN REGIONAL LIBRARY SERVICE

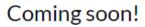
NEW - Okanagan Regional Library (ORL) West Kelowna Library Branch located at: Image: CLOSED Changes to service will be posted in this column once onfirmed. Until further notice, please visit Lower Floor 3731 Old Okanagan Hwy West Kelowna, BC V4T 0G7 ORL staff are preparing to move into the new building. Changes to service will be posted in this column once onfirmed. Until further notice, please visit	Facility Location	Facility Status	What's New	Until Further Notice
ORL staff are preparing to move into the new building.Sign up for your free Library eCard if you live in the ORL's service area!3731 Old Okanagan Hwy West Kelowna, BC V4T 0G7Until further notice, the new Library remains closed.Sign up for your free Library eCard if you live in the ORL's service area!	Library (ORL) West Kelowna	CLOSED	posted in this column once	
	Lower Floor 3731 Old Okanagan Hwy West Kelowna, BC V4T 0G7	move into the new building. Until further notice, the new	confirmed.	eCard if you live in the ORL's

Member of the Legislative Assembly Office (MLA) webpage



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As of April 19, 2024





Kelowna West MLA Office information:



L. New City Hall/Library Building

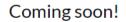
Facility Location	Facility Status	What's New	Until Further Notice
NEW - Kelowna West MLA Office located at:	CLOSED	Changes to service will be posted in this column once	Until further notice, please visit leg.bc.ca.
1st Floor 3731 Old Okanagan Hwy	This office is being prepared for public service.	confirmed.	
West Kelowna, BC V4T 0G7	Until further notice, the new MLA office remains closed.		
LEGISLATIVE ASSEMBLY			

Member of Parliament Office (MP) webpage



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As of April 19, 2024





HOUSE OF COMMONS CHAMBRE DES COMMUNES CANADA Central Okanagan - Similkameen - Nicola MP Office information:



L. New City Hall/Library Building

NEW - Central Okanagan – Similkameen – Nicola MP Office located at: Image: CloseD Changes to service will be posted in this column once confirmed. Until further notice, please visit ourcommons.ca. 1st Floor 3731 Old Okanagan Hwy West Kelowna, BC V4T OG7 This office is being prepared for public service. This office remains closed. Changes to service will be posted in this column once confirmed. Until further notice, please visit ourcommons.ca. New Poster Commons Changes of commons Changes of commons This office remains closed. Changes to service will be posted in this column once confirmed. Until further notice, please visit ourcommons.ca.	Facility Location	Facility Status	What's New	Until Further Notice
1st Floor This office is being prepared for public service. 3731 Old Okanagan Hwy Until further notice, the new MP office remains closed. V4T OG7 Until further notice, the new MP office remains closed.	Similkameen - Nicola MP	CLOSED	posted in this column once	
HOUSE OF COMMONS CHAMBER DES COMMUNES	3731 Old Okanagan Hwy West Kelowna, BC	public service. Until further notice, the new MP		
	CHAMBRE DES COMMUNES	Unice remains GOSEG.		

Service BC webpage



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As of April 19, 2024

Coming soon!



Service BC Office





New City Hall/Library Building

Facility Location	Facility Status	What's New	Until Further Notice
NEW - Service BC Office located at:	CLOSED	Changes to service will be posted in this column once	Until further notice, Service BC is in the process of developing
2nd Floor 3731 Old Okanagan Hwy West Kelowna, BC V4T 0G7	Not yet open in the new building.	confirmed.	an outreach pilot project to provide access to government services in the new building.

ICBC webpage



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As of April 19, 2024

Coming soon!



From ICBC:

Hello West Kelowna! We're working hard to open our first driver licensing office in your region. Keep watching this space for more to come.





New City Hall/Library Building

Facility Location	Facility Status	What's New	Until Further Notice
NEW - ICBC Driver Licensing Office located at:	CLOSED	Changes to service will be posted in this column once	ICBC is in the process of developing a pilot project in the
2nd Floor 3731 Old Okanagan Hwy West Kelowna, BC V4T 0G7	Not yet open in the new building.	confirmed.	new building.